

Name: \_\_\_\_\_

Date: \_\_\_\_\_

# INTERACTING WITH PATIENTS

V Z S I G H T K P Y R I W T D H I  
S H Y S A C C E P T A N C E R E V  
O G F R L J O B F C L O S E D P W  
O B C K A N G E R T W O R A L B W  
N F W R I T T E N J J H L Z Z H Y  
B O D Y L A N G U A G E Y H O N D  
W S V E R B A L M Y Q V Y K C J D  
O I O I U F O P E N W E B T I T E  
Z A T Y H E A R I N G D Y W Z S P  
V Y Z N A Y J L M M H E F R H S R  
A C T I V E L I S T E N I N G C E  
Q L F X S Z M L C K Y O Q S L O S  
N O I D E N I A L L A G T P H M S  
D Y W X B J L K O U I T X O F R I  
L B E N N O N V E R B A L K I Q O  
L Y H T G U I L T E X K E E A C N  
I E U J K M N N L O L R B N H F F

**ACTIVE LISTENING**  
**ACCEPTANCE**  
**WRITTEN**  
**CLOSED**  
**SIGHT**  
**OPEN**

**BODY LANGUAGE**  
**NONVERBAL**  
**SPOKEN**  
**VERBAL**  
**ANGER**

**DEPRESSION**  
**HEARING**  
**DENIAL**  
**GUILT**  
**ORAL**