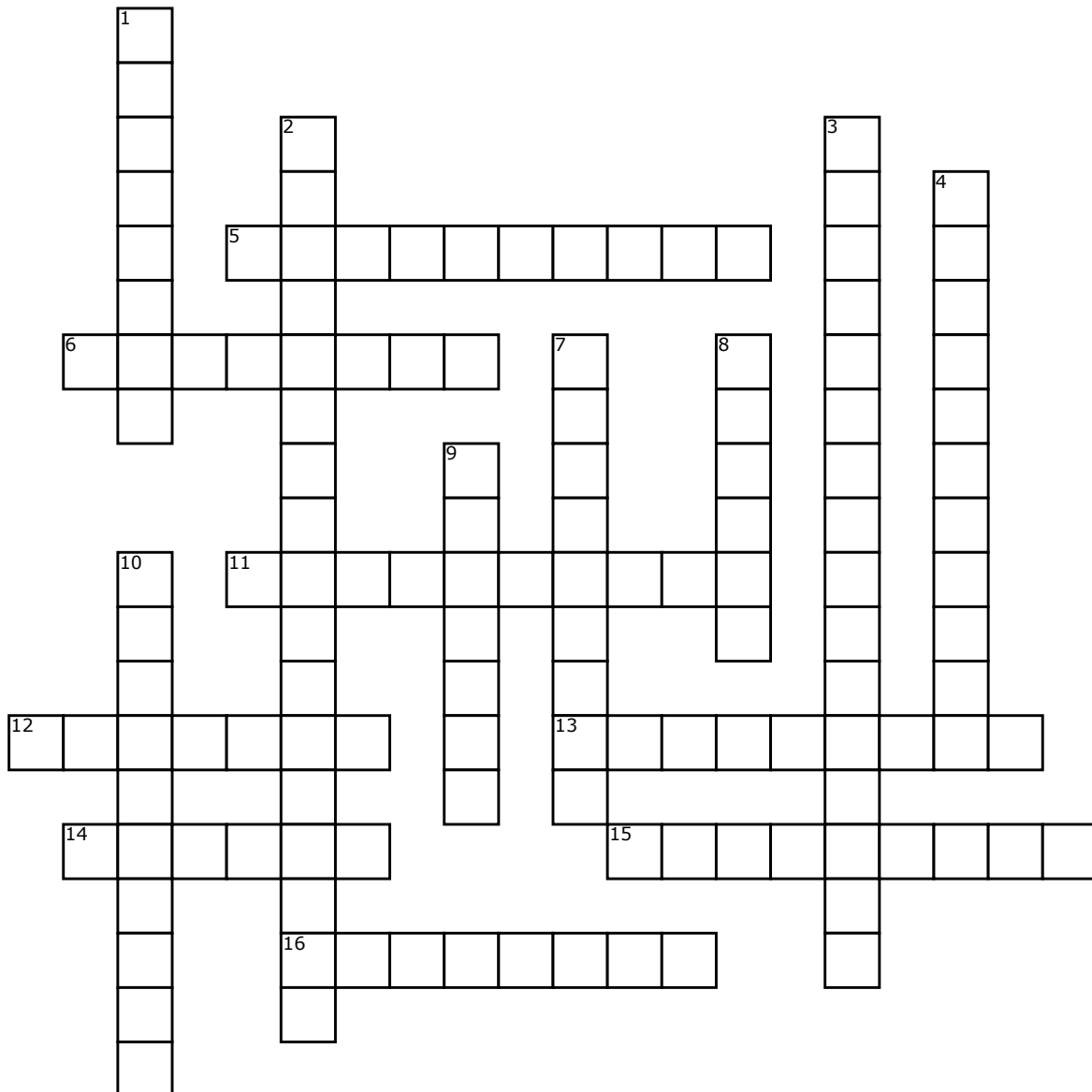


Hospitality Crossword Puzzle



Across

- 5. at the lowest level in an employment hierarchy.
- 6. is a group of manufacturers or businesses that produce a particular kind of goods or services.
- 11. practical contact with and observation of facts or events.
- 12. a person who looks after the passengers on a ship, aircraft, or train and brings them meals.
- 13. (especially of a system or machine) achieving maximum productivity with minimum wasted effort or expense.

14. an estimate of income and expenditure for a set period of time.

15. a caretaker of an apartment complex or a small hotel, typically one living on the premises.

16. a person or organization that buys goods or services from a store or business.

Down

- 1. provide (an organization, business, etc.) with staff.
- 2. knowledge or skill that someone gets from doing something rather than just reading about it or seeing it being done.

3. employee training at the place of work while he or she is doing the actual job.

4. refers to how money gets into and out of a business.

7. a wine steward.

8. an officer on a ship who keeps the accounts, especially the head steward on a passenger vessel.

9. the action of helping or doing work for someone.

10. is the process of arranging, controlling and optimizing work and workloads in a production process.