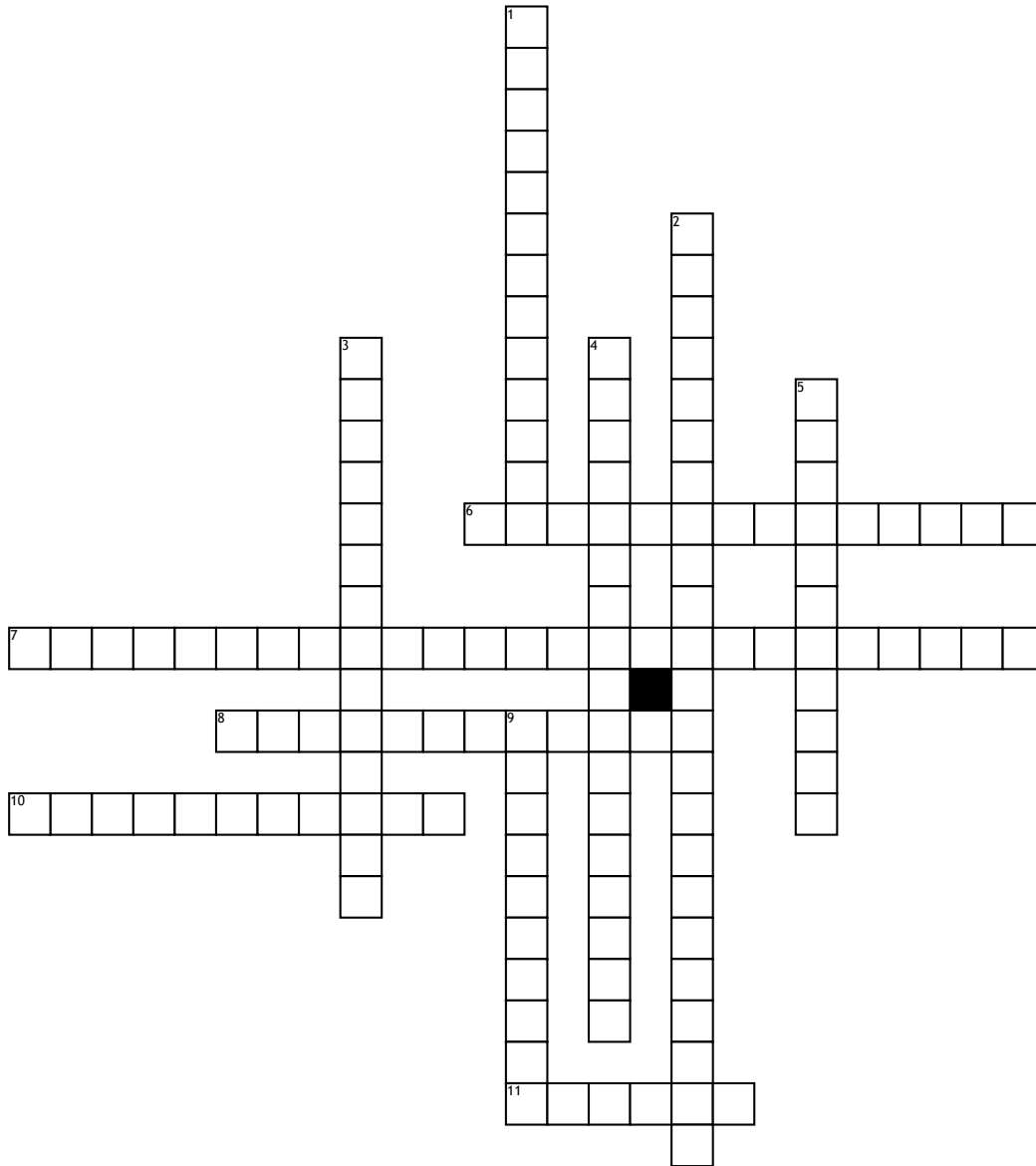


Name: _____

Date: _____

Herzberg's theory



Across

6. the factors that are presented in the workplace to prevent job displeasure.
7. employees need to have their achievements recognised by management and others.
8. employees need to feel that they have reached challenging goals
10. This factor considers the importance of leadership
11. Herzberg believed that people had to be paid enough to encourage them to do their jobs

Down

1. rules and procedures which control and affect the way employees work and relationships.
2. the factors that determine your status to other employees
3. giving employees more responsibility for the task they perform
4. The environment of your workplace
5. employees have the opportunity for promotion
9. the factors that influence a person to increase their efforts