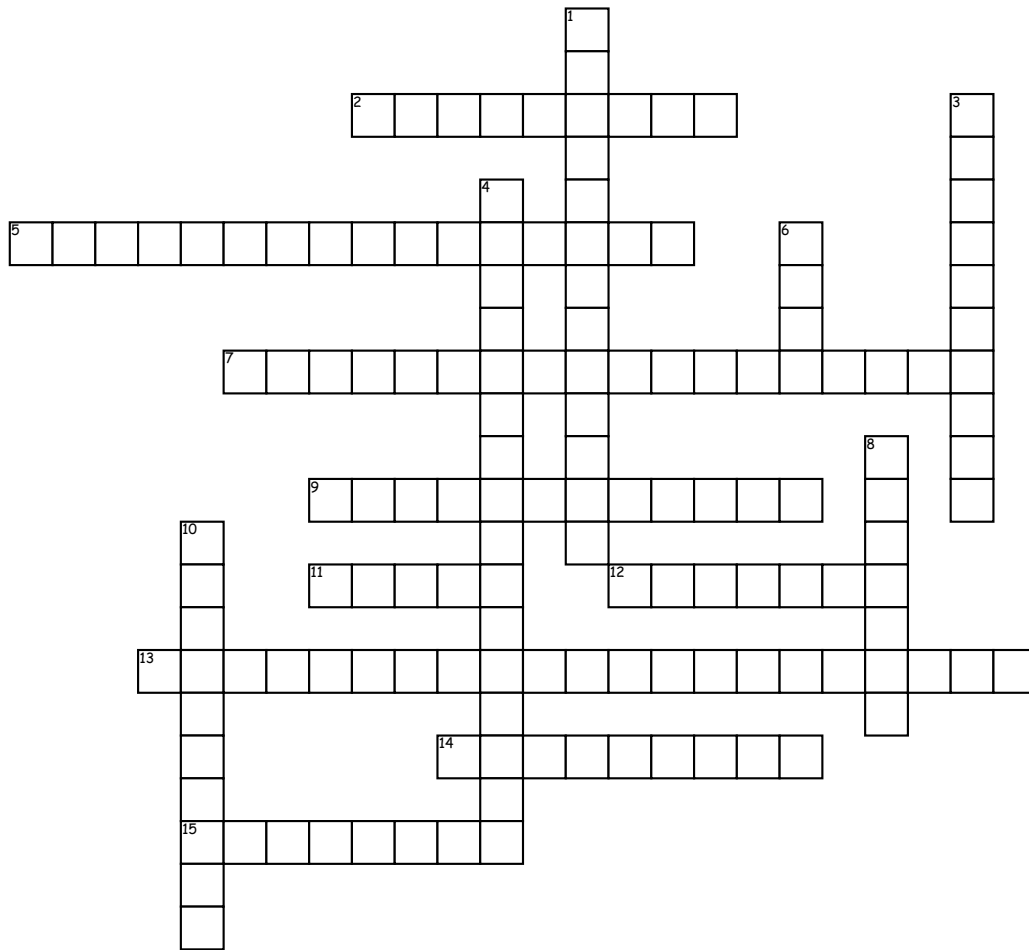


Habit 5



Across

- 2. repeating meaning, warm and caring
- 5. making it seem like you are interested but only saying few short phrases
- 7. paying attention to only the parts that interest you
- 9. This counts as %53 of good listening
- 11. counts for %7 of good listening

- 12. asking too many questions
- 13. seeing everything from your own point of view
- 14. repeating words, cold and indifferent
- 15. giving unwanted advice

- 4. leads to real communication, listening with your eyes, heart and ears
- 6. This counts for %40 of good listening
- 8. what we do in the back of our minds when we practice poor listening
- 10. seek first to what?

Down

- 1. not paying attention to body language or tone
- 3. your mind is wandering

Word Bank

- | | | | |
|------------------------|-------------------|---------------------|-------------------|
| words | Judging | understand | pretend listening |
| selfcentered listening | genuine listening | spacing out | mimicking |
| probing | body language | selective listening | mirroring |
| advising | tone | word listening | |