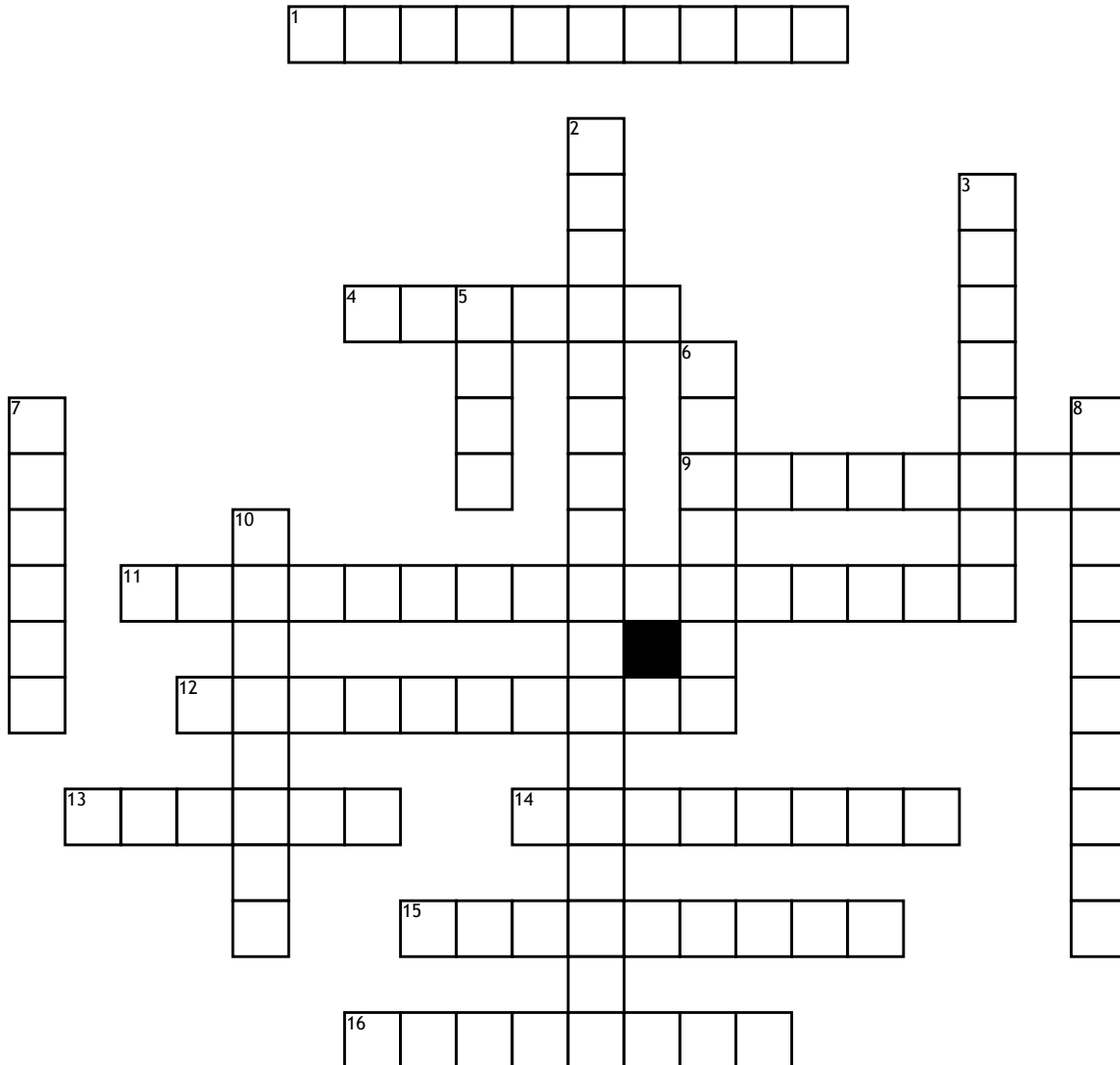


H.68



Across

1. The action of leading a person or a group of people
 4. Your beliefs, making your own choices
 9. Expresses denial, disagreement or refusal
 11. Customer who is directly connected to an organization
 12. Deceitfulness shown in someone's character or behavior
 13. Fully developed physically

14. Constructive quality or attribute

15. It's always doing what is right, not compromising your values

16. The use of persuasion, influence, or intimidation to make someone do something

Down

2. Someone who signs a check, pays our employer, and ultimately makes our paycheck possible

3. The way in which one acts or conducts oneself or others

5. A person who tells lies

6. Being truthful, not lying, cheating or stealing

7. Respecting your peers, doing what is right, adapting to the situation

8. The desire to do something especially something wrong or unwise

10. Settled way of thinking or feeling