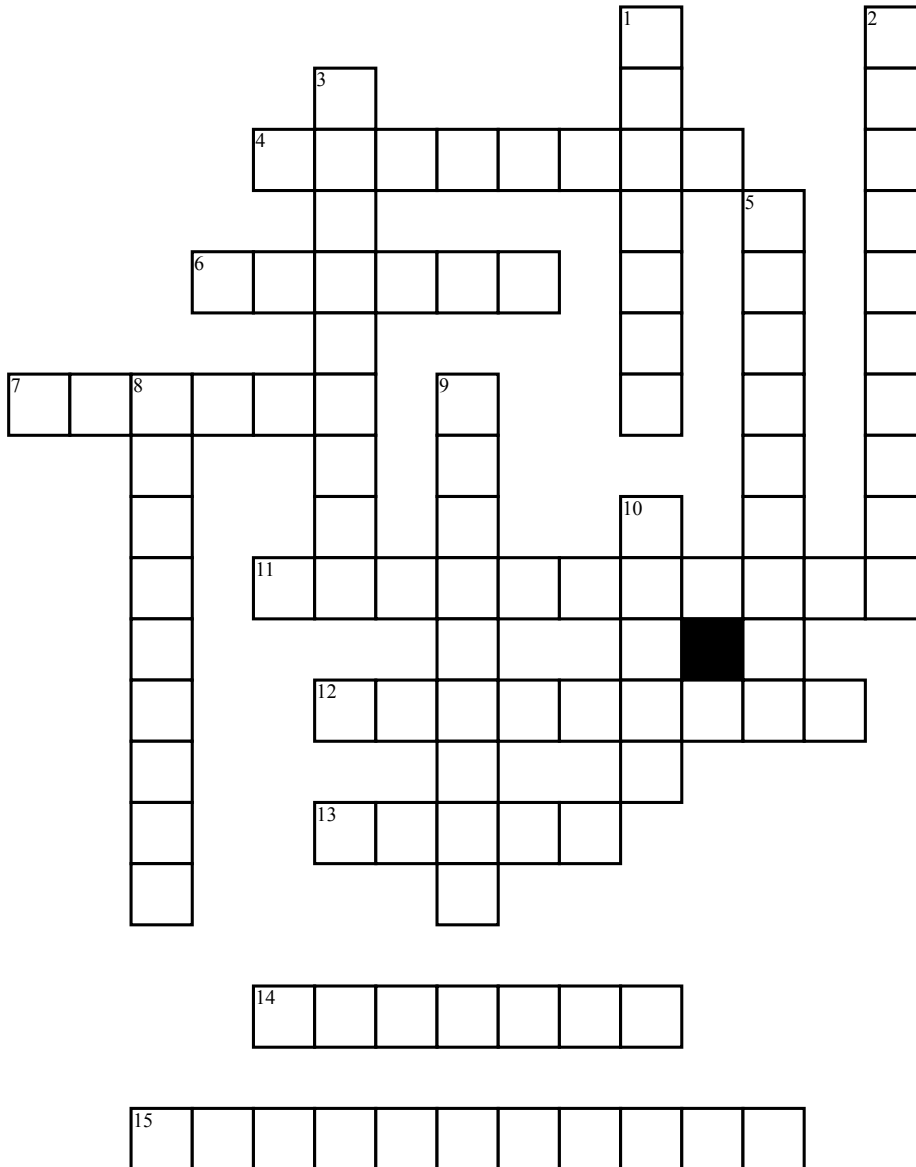


# Front Desk Vocabulary: Creamy Crossword Pot



**Across**

- 4. Directed downward, as the eyes. Dejected in spirit; depressed
- 6. To regard with wonder, pleasure, or approval
- 7. a person or group that rents and occupies land, a house, an office, or the like, from another for a period of time
- 11. Causing or tending to cause anger or outrage; maddening
- 12. To reflect a sparkling light or faint intermittent glow; shine lustroously

- 13. A temporary respite, as from trouble or pain

- 14. Pretended; sham; counterfeit
- 15. To insert between other things

**Down**

- 1. A health-care facility for the terminally ill that emphasizes pain control and emotional support for the patient and family, typically refraining from taking extraordinary measures to prolong life
- 2. To laugh in a half-suppressed, indecorous or disrespectful manner

- 3. Violent or tumultuous motion; agitation; noisy disturbance

- 5. An unfavorable opinion or feeling formed beforehand or without knowledge, thought, or reason

- 8. Experiencing or exhibiting nostalgia a sentimental or wistful yearning for the happiness felt in a former place, time, or situation

- 9. Characterized by luxury; ministering or conducive to luxury
- 10. To moderate or restrain