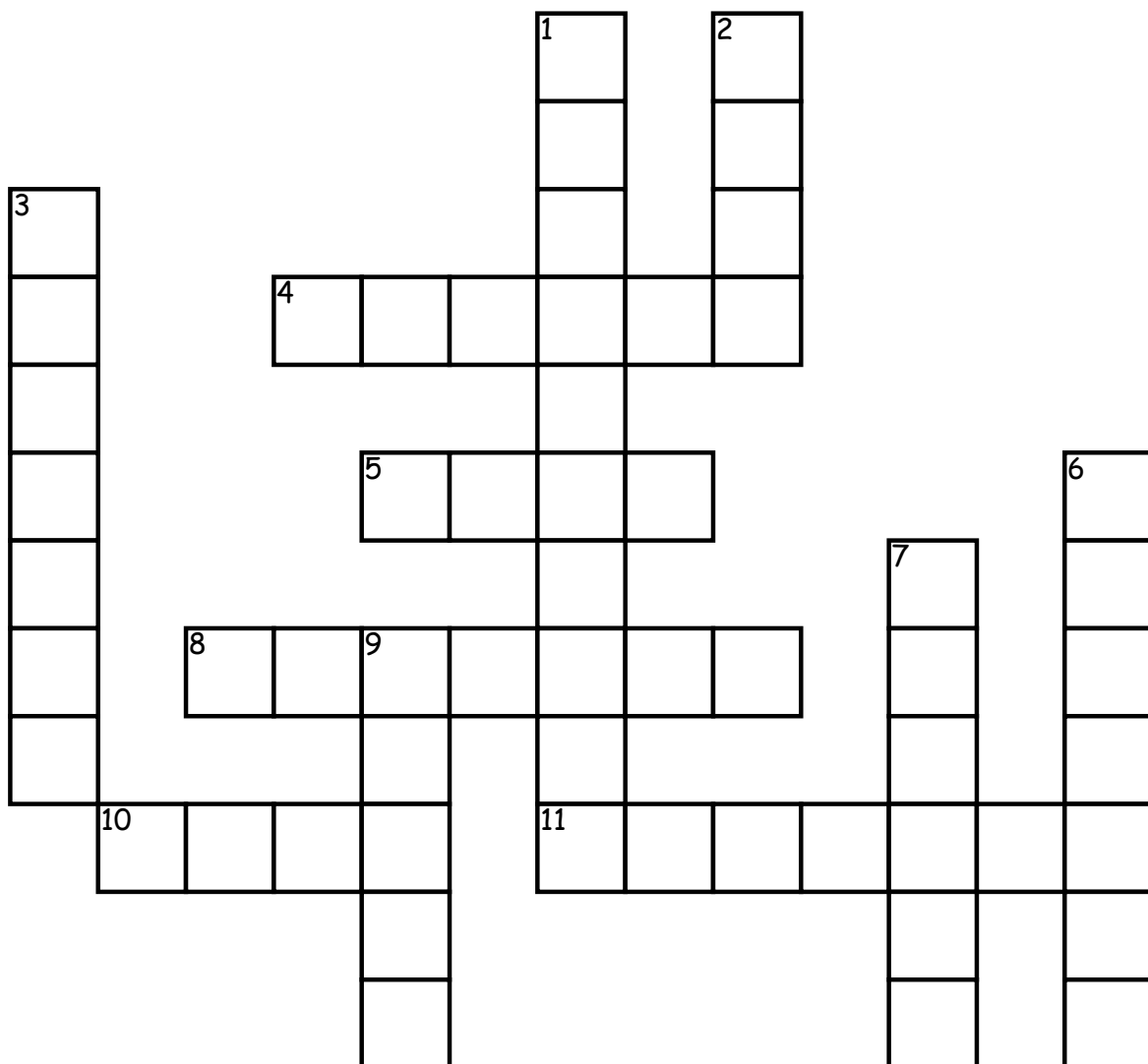


# Formal / Informal- mix up



## Across

- 4. Tell
- 5. Reserve
- 8. Get
- 10. Provide
- 11. Ask

## Down

- 1. Say sorry
- 2. On behalf of
- 3. Need
- 6. Ask for
- 7. Help
- 9. Verify