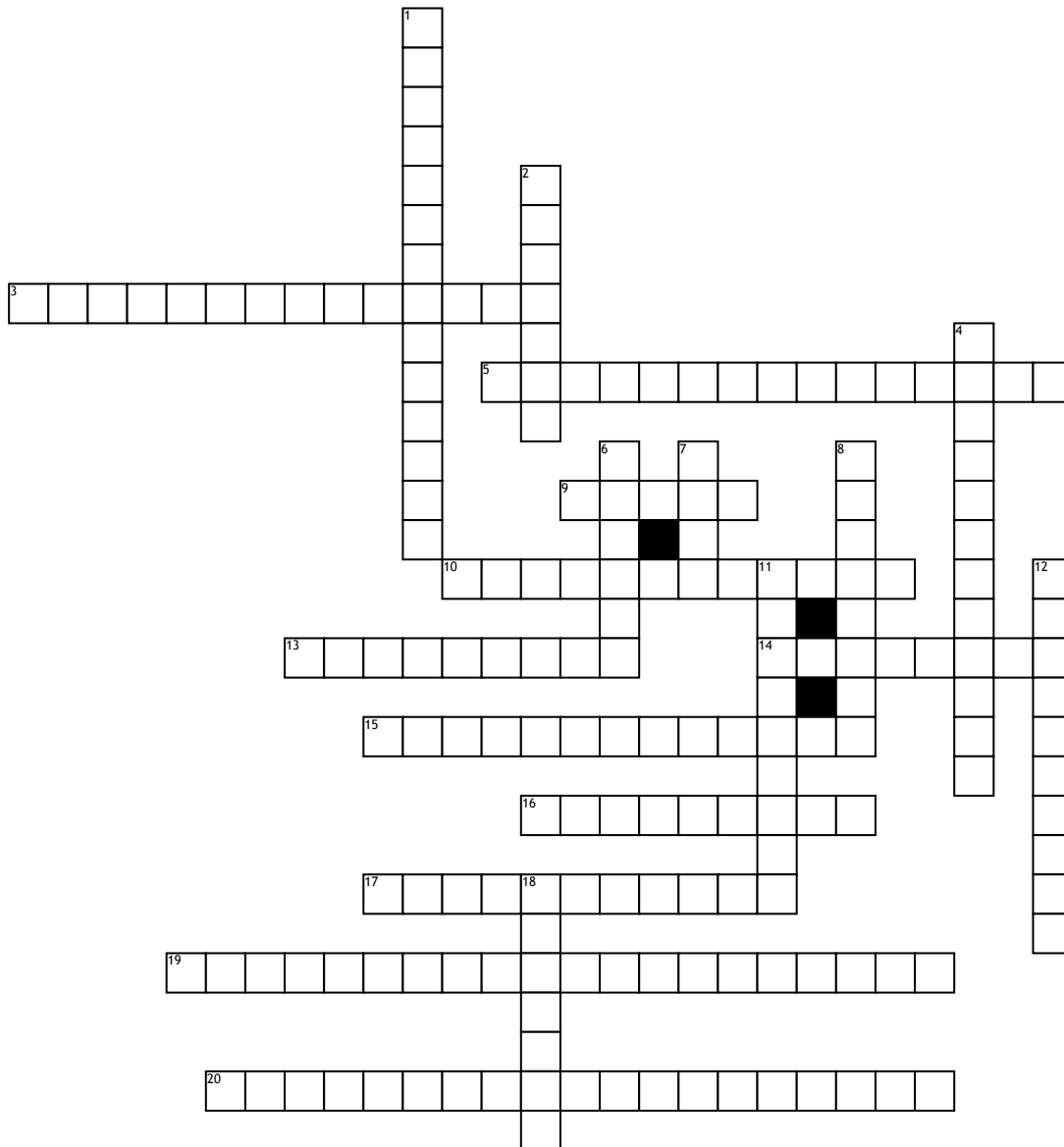


Focus Words



Across

3. written promise to repay a loan within a certain period of time
 5. a business that tries to meet its customers' needs through a process of continuous improvements
 9. property taxes assessed against business property and payroll taxes
 10. effort to increase well-being of people and community
 13. goods that a business has in stock in a sell
 14. standards used in making an evaluation of alternatives
 15. best way to do something to lead to success

16. phone, water electric service

17. promotion of a good or service

19. services offered by licensed professionals to support business (CPA, attorney, insurance, etc)

20. specific tasks and duties associated with a particular job

Down

1. amount paid for the operating expenses

2. amount of sales money received

4. the amount of money a buyer pays and a seller receives for the purchase of a good or service

6. fixed payment for workers services

7. payment for use of property

8. materials used to produce goods or services

11. processing used materials for use in new products

12. prevention and treatment of illness

18. process of putting things into a position on an ordinal scale in relation to others