

Features of financial institutions/Communicating with customers

Z H M H K Q W N A T J F D Y Z K X F H O J T S E
I R V K G Q S D N A L G N E F O K N A B R E E V
X P J X T D P H C B W R J P J Y W Q R Y E L I F
W A T F A S T C O Q A W Y R E B T W U H H E T I
F Y V R G E G A T M S Y A M G A P E O D J P E Y
D D W F V I H U T Q Y V A G H E J P T M M H I N
L A W V X N W U X S E H C N A R B D X F I O C H
U Y G M Z A Y J C X E C A U W P C C R X L N O I
B L S N C P Y K B E F C U T C P S N H Y U E S A
B O O O K M U T C Y R A Q N U I A M K P J B G S
G A J N U O H Z S N O I N U T I D E R C T A N H
T N O Z T C X M C W Y J T W N O Z U W V L N I V
A S S E I N A P M O C E C N A R U S N I S K D T
V I G Y D O O H H P A W N B R O K E R S D I L Z
K Y C U Y I V I H P H Q O J A H F L S P S N I I
Z B D Q I S H E C C D R A C Q D W W P H B G U Q
D O T R E N R O D Q D S O D U R H V X U N O B H
F M R F G E M R B G N I K N A B E L I B O M L N
P L V H I P O O B A Q L M B M F Y G T S U P D O
B W J B M W S M I I N N M G R F M E V U F Q L L
J N T A R T H U U J C K D A H D Z C L X R J X T
D M T S L K K O G D B M S Y H A A U J F W G G W
B K V U K K U Z G N I K N A B L A T S O P B A Y
U J N P G E L O C U Q W L E J H B K A I M T T X

insurance companies

building societies

telephone banking

pension companies

bank of england

mobile banking

postal banking

credit unions

pawn brokers

payday loans

branches

banks