

Name: _____

Exceptional Customer Service

X W F T Z V S C I I C U O M X T R P P M P R C K
I I G J L A N O I T P E C X E J R N A L L J A E
H Q J S Z O T O J E V Y N F B O U X Q V N Y B K
E O Q W N U F E V A H T M W B M L C R Q J Y O H
M W S H Q Z N N T H L D E L G F K E R S O C V J
Y Y J I L S E T A M M A E T F E M D Y F O R E Z
E Q G B F N M P S D X M Z P C L L R F K U O A F
V O F T A N G I U G S L T P H I C E D E O O N W
R D U Z G G R I L O Y R G L Y M R F R M Y F D J
U F F R T C L V L E L V R E T S N B B U K K B R
S Y R Z H O H V V G F D N H O A G L Z G N H E A
E T U Z K O E K X H O Q F L R H X O R E A R Y H
H E D F E R D S H N F H U L Q T U D Q V H X O N
T A U H M W M J X S S T C A M I I A L D T P N A
R M V T C U P E P I I U B D P W B W U X Y Q D N
O W M F X R K K E O G Z M D A Y J F P E A A U Q
F O D D B Z P X N J C T D S R C L A L O S V G G
K R P W C W Y S D A M T W U T N M Q A U S R B B
S K M A P S V G G W M M Z G N E R R E W B A I F
A P P U X E I W H L Y X C A E C S C B W C V P U
K J Q Z J L M G V F O Y C R R I Q I X P S R L X
Y N F R I E N D L Y T O N E N F U N M V T R Y T
M I F G U B O U E S D B L X H F S G G O H R B M
U O X W P Q W N I F M V I N W E A N R N J A D E

efficiency with a smile
offer solutions
say thank you
add sugar
partner

ask for the survey
problem solver
exceptional
teammate
Smile

above and beyond
friendly tone
team work
have fun
help