

Name: _____

Date: _____

Establish and Manage Client Relationship

W F Q U G N X G U H P C O Z X H Z P M G F I N A
D P D Y Q D M A I D L K T F D V U L L D X D G P
X O U C Q R C N O I T A C I N U M M O C K G O B
J O V Z I T F Z N B Y T R Z Q R F L Z S A W R B
B M T F K D Z T E R C E Y U H F T Z G T C F C L
H G N Q O K R R W O Z Q N H T F S G V J Q M G M
O O H M L L C E Y E H I S K U L H K O T G E Z C
C C C N V V S E I R A D N U O B U L B K Q C Q S
M O L A I M Y P E A M G T X P O E C R F I F M I
K N W I V A R R X B V O C Y R E S L H H A B Q J
W S S X C S T N G A S D B D I B I A I G H B A U
R I I O O N P N R A C J S I V P C N E J F V M N
M D Y R I S R I I J D D J M V K R G X V N Y A M
R E F U N G E Y V A D U I I Z Q E U L J A T K K
R R I O T N S Y G S M O T S U J X A B E O I N F
X A T I E O E D R O W R H F C C E G N H L R O S
R T N V R B N I N U L Z M J Y R K E U V W G C T
Q I E A A K T Y Z R Q O A X L E E M E X I E G L
G O D H C T Z S A F G B N F Q L F S W C B T I H
X N I E T O S E Z R I M T I Q T X G E C D N A B
C S C B I J L J S Z P I C Q M U I M H T T I P M
I P X P O C H M A W D Z Z O F R A L A M I O D M
K M P E N X B U X C F G V F J X E I Z B R O N D
R D X R S S V E T A L U C I T R A T U C E X N M

considerations

communication

discretion

interactions

Terminology

articulate

boundaries

integrity

behaviour

maintain

exercise

language

cultural

Identify

confirm

present

clear