

Name: _____ Date: _____

Energy MARKET

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| 1. What do customers get each time the temperature drops below a specific temperature for a set period of time | A. vulnerable customers |
| 2. offered If you're in debt to your energy supplier | B. Standing Charge |
| 3. occur where a consumer has been switched by a supplier against their wishes | C. Unit Rates |
| 4. What is Priority Services Register for? | D. Erroneous Transfers |
| 5. Calculates cost of consumption of electricity per KW | E. Grants |
| 6. Fixed daily energy cost | F. Cold Weather Payments |
| 7. Pay as you Go | G. COT |
| 8. Pasy Monthly | H. PayM |
| 9. Change of Tenancy | I. PAYG |
| 10. ill show in your bill when we haven't received your meter readings | J. Estimated Reading |