

Name: _____

Date: _____

Effective Communication

F A C I A L E X P R E S S I O N S
A B P U G B C K G Z T R Z T R C A
K B G K N I P H R W O T T J E L Q
Z H P K L V S W N W Q E O D F R U
M Q A P M T R P S Q J H N E L R E
M E O F S S N Y M P M T E D E J S
Z O Q C L A R I F Y K M A W C N T
G C X Z X X B P N G C W P N T O I
A L U B O D Y L A N G U A G E D O
Z Z T M C E Y E C O N T A C T D N
K O P O S T U R E F A F X F X I J
Z D W G L G G J D Z D X I C W N A
N G O G V E X X X L Y O O L Z G R
G R P W Y T U I H Z O Q W E C H Y
J J K Q C D B Y Z X T P Q A O C Z
H A N D S H A K E O G O D R F Q M
M I F V K T P H E L J R G F V P D

Facial expressions

Body Language

Eye Contact

Handshake

Question

Posture

Clarify

Reflect

Nodding

Clear

Tone