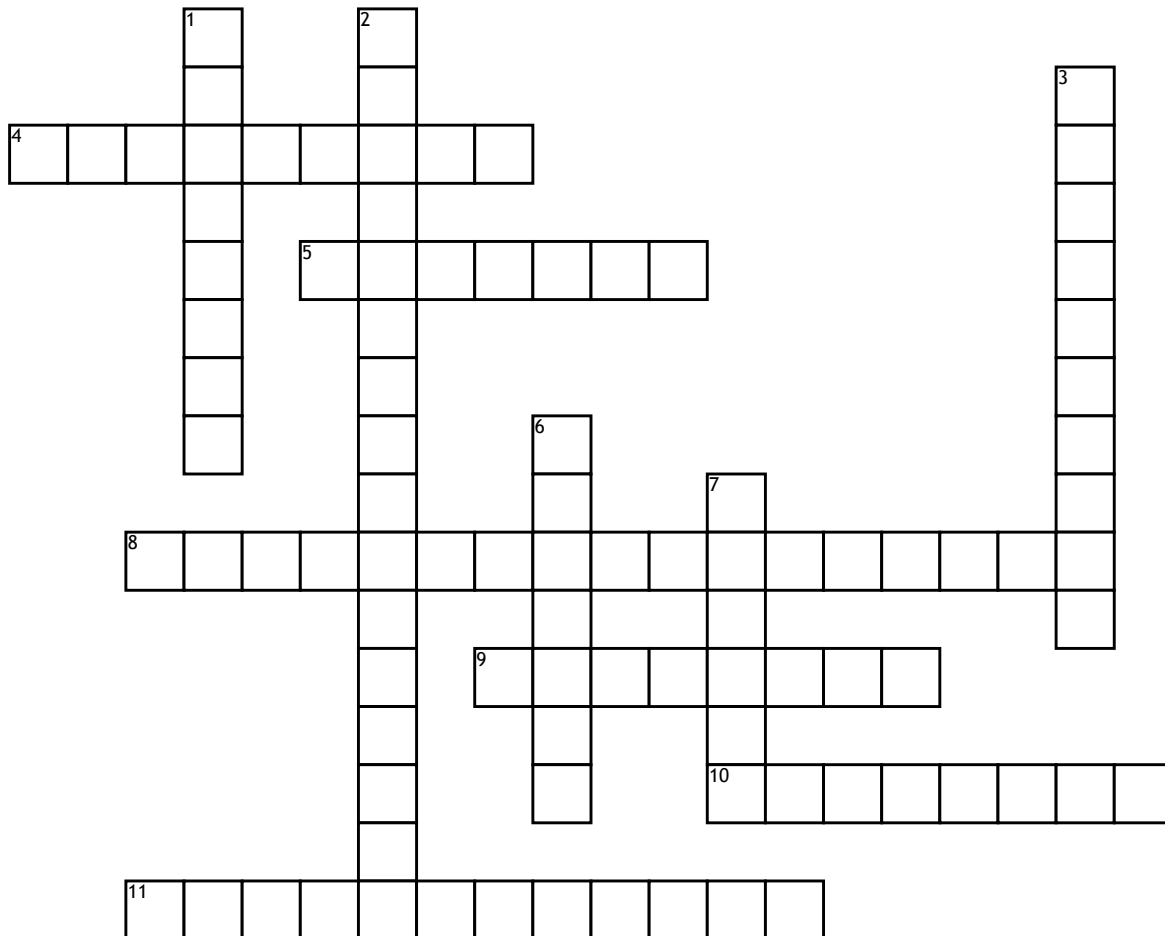


Effective Communication Crossword



Across

4. Definition: producing a result that is wanted, having an intended effect
5. What the sender is saying
8. Can be facial expressions and body language
9. The type of communication barriers that are obstacles that can interfere with an effective message
10. The recipient of the message

11. The type of communication barrier that gets in the way of a message transmission. Also known as "noise".

Down

1. what the receiver does/says back
2. 1 of the 3 levels of communication. Defined as how something is said
3. Makes up 7% of communication
6. How the message is being said
7. The person sending the message