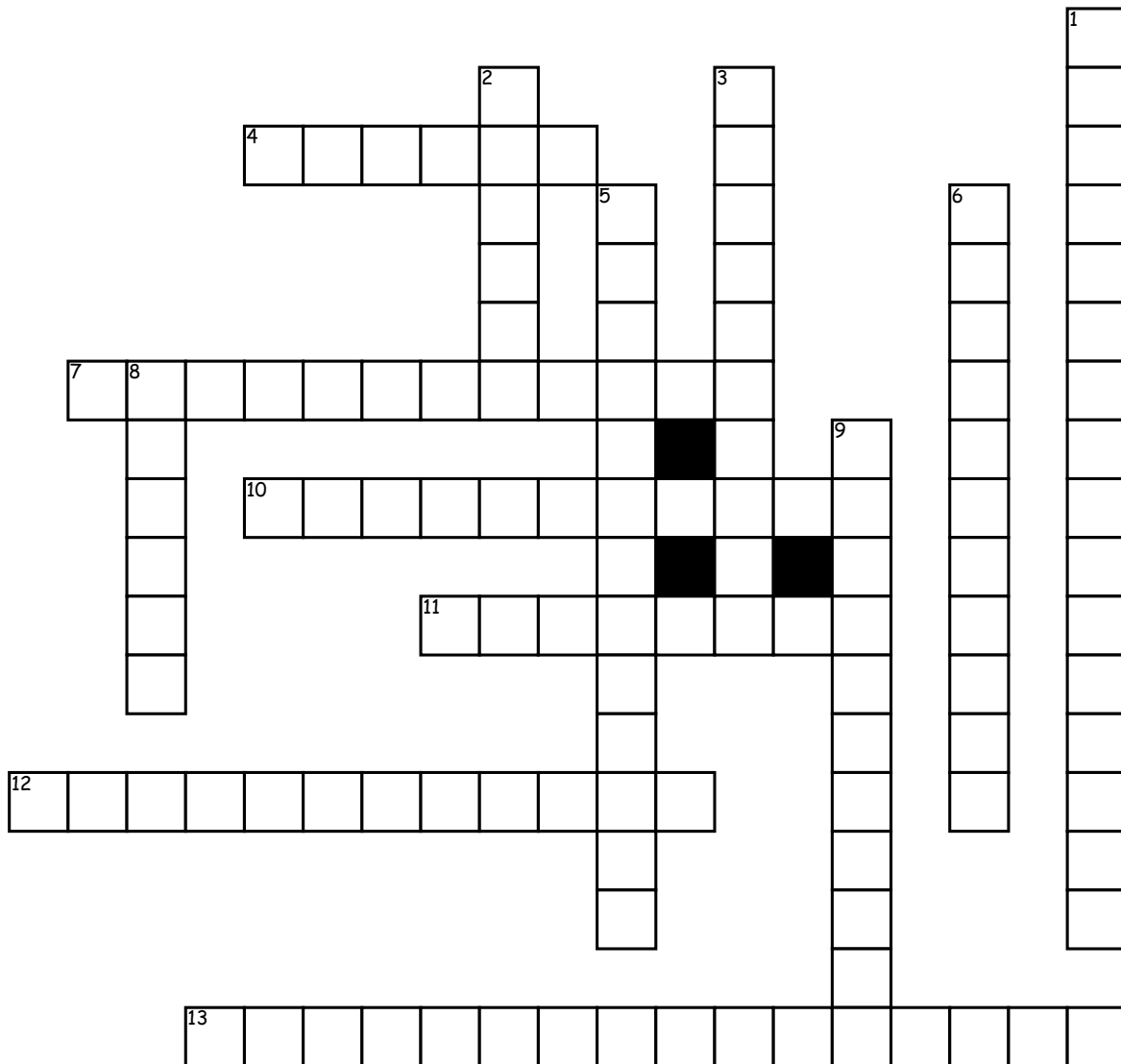


Documents Used In Operations, Despatch & Transport Office



Across

4. I state where goods come from (certificate of _____)

7. I am to be signed by the receiver as proof of delivery

10. I state the cost of transporting goods

11. I am a list of goods being carried on a ship or airplane

12. I am used when goods are transported by sea

13. I provide the delivery driver with information about the deliveries they have to make

Down

1. I show the deliveries planned by all the vehicles on a particular day

2. I am used when goods are transferred via airlines (____ bills)

3. I am a note sent to customer which informs of delivery dates of goods

5. I am used when the government wants to restrict importing certain goods

6. I am used to decide if any duty must be paid

8. I am used to allow certain products to leave the country (____ license)

9. I am used to insure against loss or damage (insurance _____)