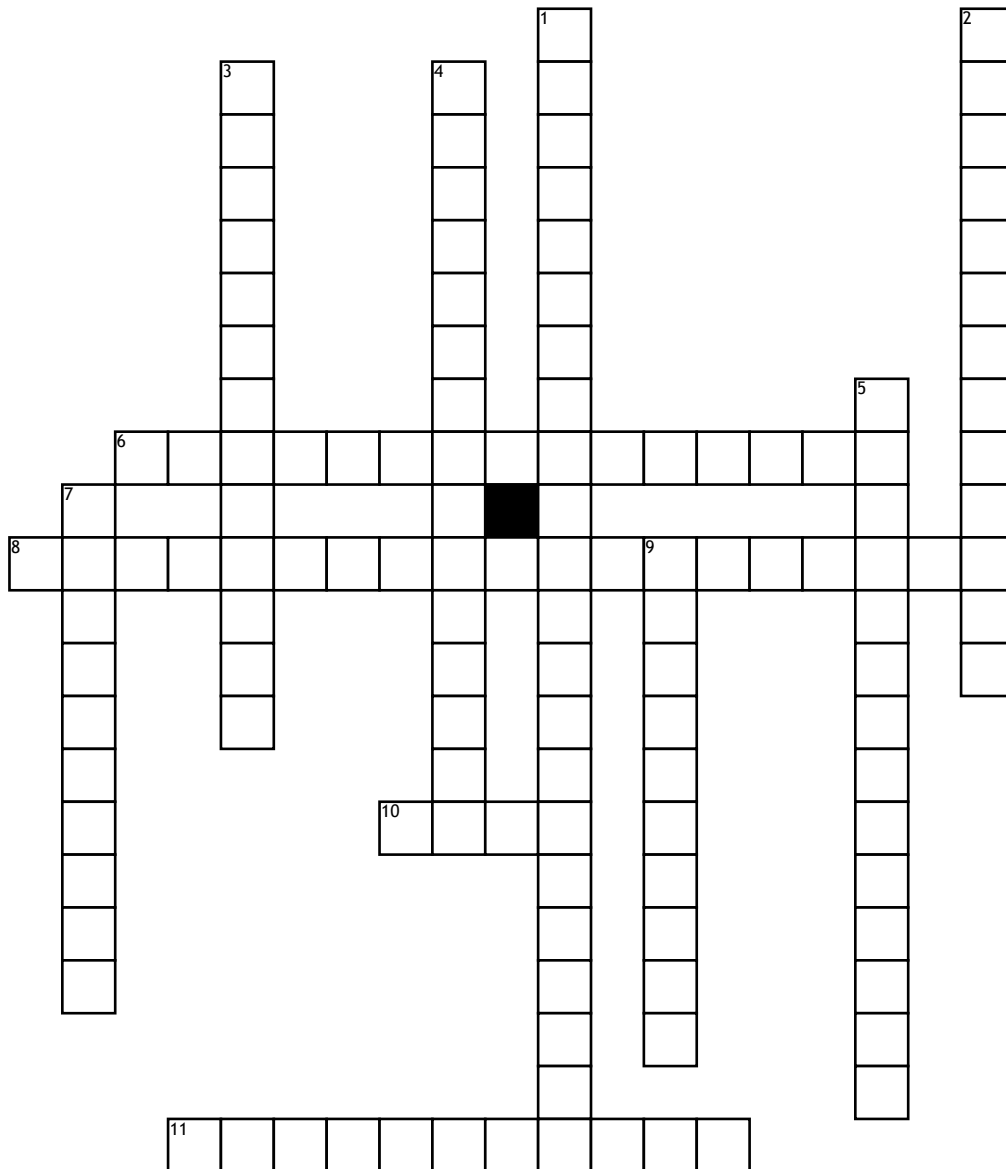


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Departments in Hospitality vocabulary



## Across

6. The kitchen area of a restaurant and staff who work in the kitchen

8. A graphic representation of the structure of an organization, showing the relationships of the positions or jobs within it

10. The function assumed or part played by a person or thing in a particular situation

11. The branch of science and technology concerned with the design, building, and use of engines, machines, and structures

## Down

1. The study of the way people interact within groups

2. A division that gains revenue from product sales or service provided

3. The part of a company's customer relationship management department that interacts with customers for their immediate benefit

4. The dining room of the restaurant and the staff who directly interact with customers

5. The personnel of a business or organization

7. Arranged into a structured whole; order

9. The action or process of keeping financial accounts