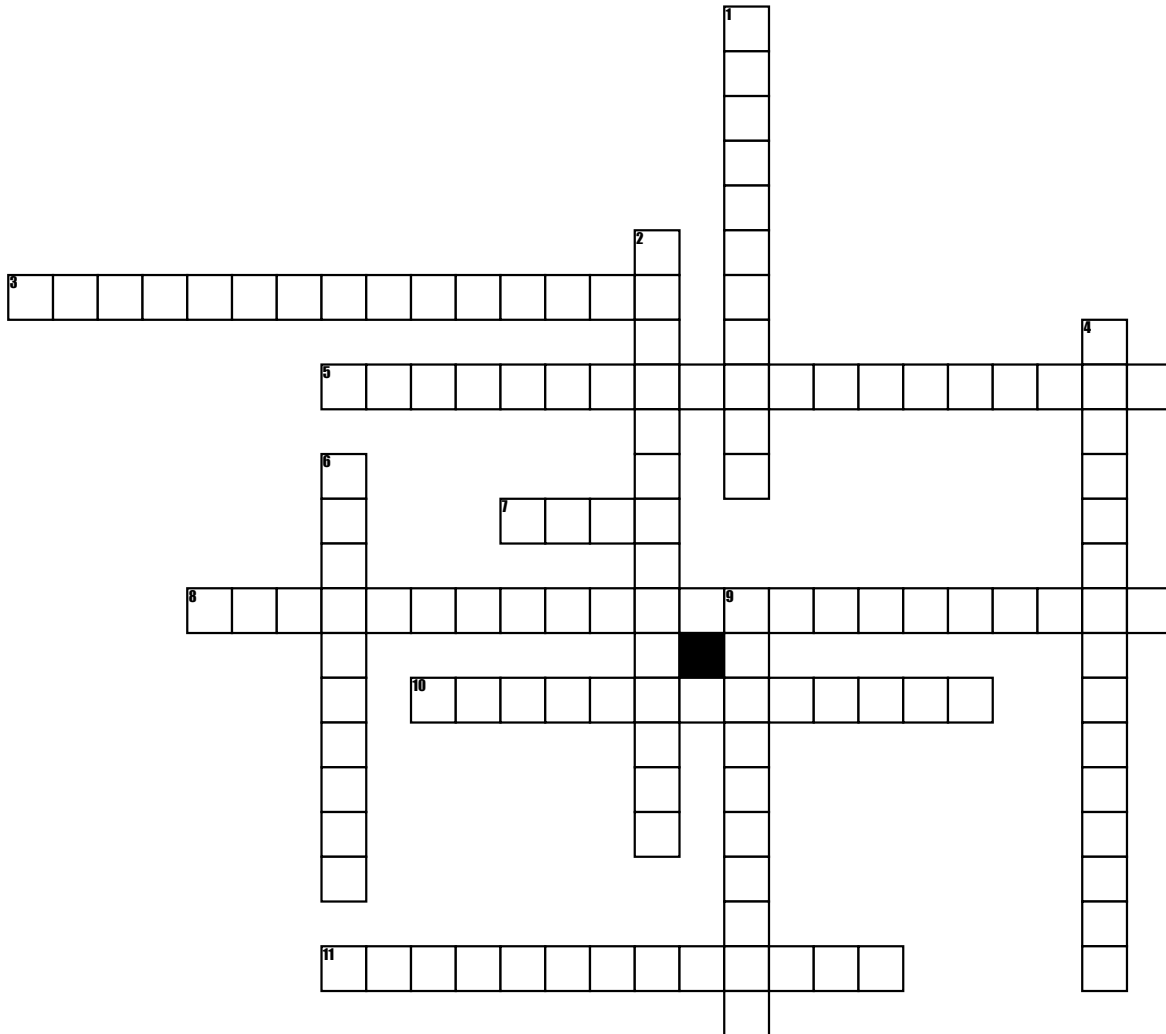


Name: _____

Date: _____

Departments in Hospitality



Across

3. Resturant owners, general managers, assistant mangers

5. A graphic representaion of the structure of an organization, showing the relationships of the positions or jobs within it

7. The function assumed or part played

8. The study of the way people interact within groups

10. The part of a company customer relationship management department that interacts with a customer

11. Division that gains revenue from product sales or service provides

Down

1. The branch of science and technology concerned with the design, building, and use of engines

2. The department of a business or organization that deals with the hiring, adminstration, and training

4. Host/hostess, headwaiter, server, Bartender

6. Arrange in structured order

9. What is the action or process of keeping financial accounts