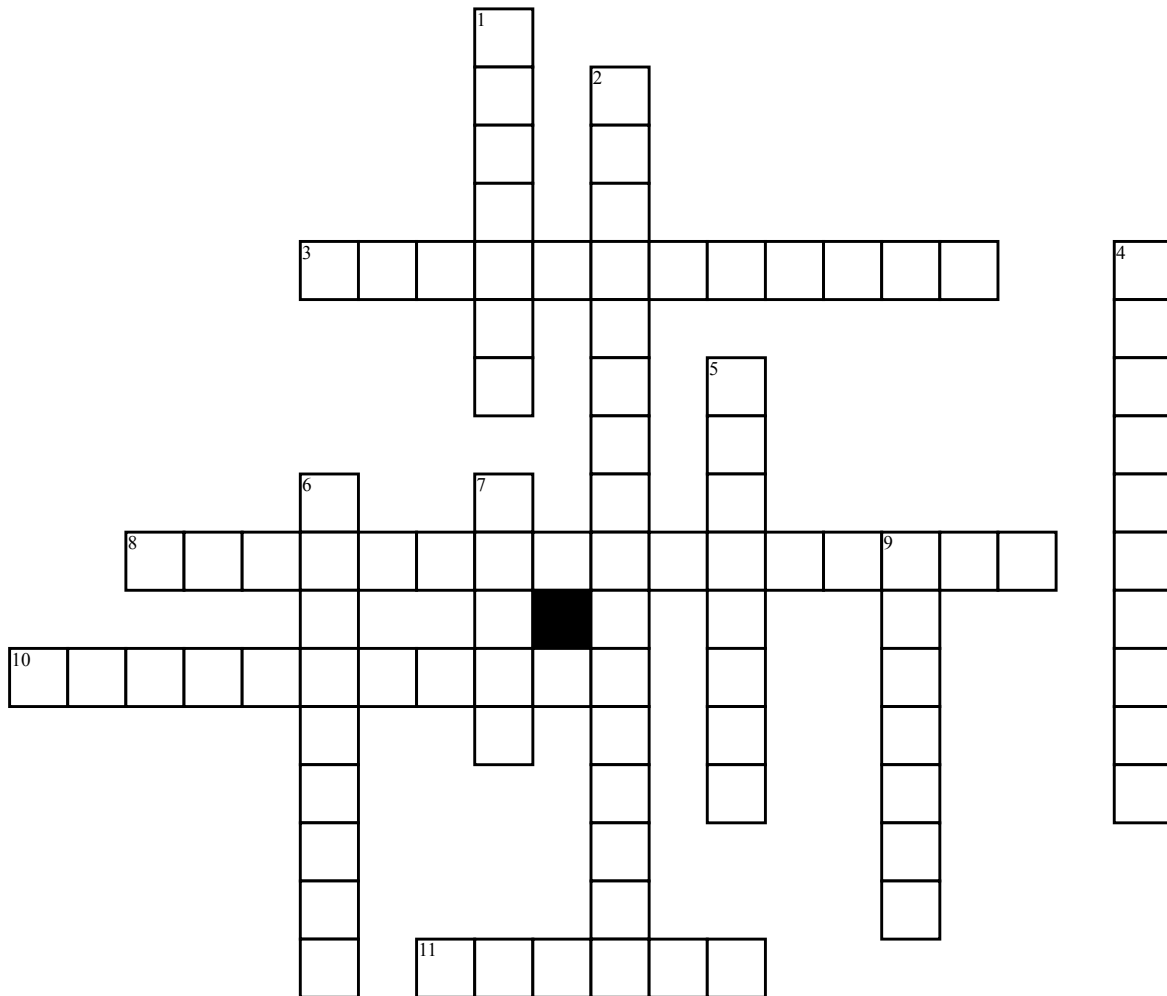


Decision Making. & Conflict Resolution



Across

- 3.** changing your behaviour because someone wants you too (strengthens relationship, without sacrificing your values/needs).
- 8.** deciding on your own (strong feelings, interpersonal).
- 10.** people communicate to reach a solution, there are clear and accurate messages by both parties, trying to reach an agreement.
- 11.** following what others do in a given situation, some factors can be heritage and culture.

Down

- 1.** choosing not to make a decision.
- 2.** power struggles, personality differences, situational issues with someone else.
- 4.** used when people are in conflict and close to agreement, both parties must realize values and needs of others.
- 5.** leaving the outcome of a decision to chance.
- 6.** an unbiased 3rd party is used to help make a decision that both sides can agree upon and live with.
- 7.** way you typically do things.
- 9.** making choices without much thought.