

Name: \_\_\_\_\_

# Customer Service

G P K W Q E C N E I T A P A F C H  
I T E R T S N E T S I L W L P U R  
B C B R L Y C M M Z T D V R Z S L  
O A J O S A P A H O U T A G Q T F  
D T U Z L O F R E P U T A T I O N  
Y N U M M K N T G L A J J R V M Q  
L O F J A D P A T I E N T O L E N  
A C V O G R T U L N M P H E T R G  
N E X C X F B D V H Y U L Y Q S T  
G Y B M J T U S U W Y I S C F E B  
U E V I T N E T T A M G G I B R M  
A H P R B A T O M S X D I N S V G  
G G F B P K V V S Z V Q N E B I B  
E H A P P Y S T A F F U G I N C J  
B M K V O I C E T O N E V W K E V  
X S R E M O T S U C Y P P A H S N  
P A X W F P J L U F P L E H M O O

personal hygiene  
body language  
voice tone  
patience  
listen  
calm

customer service  
happy staff  
reputation  
patient  
smile

happy customers  
eye contact  
attentive  
helpful  
kind