

# Customer Service Week Word Search

K D E V I T C A O R P I N T E R P R E T I N G X  
 K G N I M O C L E W R M O X W F Y V S K N N Q Y  
 A S C C Y M U X S K O A Y L D N E I R F R O G T  
 N Z Q D L F W N Z I I N F J A D H T Q J E I F I  
 O P R M Y I P A D C G A D Q S T E K A S I T Q L  
 I H R Q E J F M R E B G I D G P T R N U F U E I  
 T U G J B Y Z Y C O R E R I S P E O A B T L O B  
 C M K H O N E S T Y P S E T M E P W R P D O B A  
 A O O Q M L X Z L M P P T N D S T K C U E S Z T  
 F R W Q A R J X I E O R W A E T W O O Z E R R N  
 S D N X D E L H S T S O M R N L Y O N C K E P U  
 I L E K A S Y W T A I B N S D D C G N P S Y D O  
 T N R C P P F Z E R T I E I A I I A O I O H F C  
 A O S H T O O G N T I N D Q W I L N L L V T V C  
 S I H P A N V L T N V G U C B A S I G U O A A A  
 J S I B B S V A W E I M T Y B R E U Y F A P K H  
 B S P L I I Z I K C T L I N J N S S H E A M A F  
 C E B E L B Z T X N Y A T N C R L U N T E E M R  
 Q R K Y I I Z N Z O S C T Y E X L C E A N F D A  
 G P Y A T L K E K C M Q A E V C S C L R X E P P  
 Q M U G Y I P S T H A N K F U L T E I G G B M P  
 L I O S T T J S Q O O Q X B O W K S M M U X Q O  
 M D X F S Y V E Q O S V C T S U F S S A B B R R  
 E C I V R E S R E M O T S U C F E E D B A C K T

- |                  |                |                |               |              |
|------------------|----------------|----------------|---------------|--------------|
| CUSTOMER SERVICE | ACCOUNTABILITY | RESPONSIBILITY | UNDERSTANDING | ADAPTABILITY |
| INTERPRETING     | SATISFACTION   | CONCENTRATE    | ENTHUSIASM    | IMPRESSION   |
| POSITIVITY       | RESILIENCY     | ESSENTIAL      | OWNERSHIP     | PROACTIVE    |
| WELCOMING        | ATTITUDE       | FEEDBACK       | FRIENDLY      | GRATEFUL     |
| PREPARED         | RESPONSE       | SOLUTION       | THANKFUL      | APOLOGY      |
| BALANCE          | EMPATHY        | HONESTY        | PROBING       | RAPPORT      |
| SUCCESS          | LISTEN         | MANAGE         | HUMOR         | NOTES        |
| SKILL            | SMILE          | CALM           |               |              |