

Customer Service Excellence

C I V G D G M T A J C A I N T E R E S T I N G U
X D S I H V P C C O G C I I Y T N E L L E C X E
X S J F B M V H N V H N U K S H D O M R T L V I
E R A D O Q S S J G H I I L Y W T R R H D G L V
M S A R H G I S Z S N M T T T N B A Q G K X D W
O A P D E S Y L K L F I E Y I U X W P M T E S E
T T X R T T Z B J N R N D I A V R K W M S L X L
I W T E P V A B E Q A G E N Q O N E U R E N T C
O V N M H S B C D E W H K H A D D I Y G O R W O
N T Y Z C Y E S I W L O T V O T T Z O F O M F M
A H X P D B E U V N Z B S C Z X S S G C N S G E
L T N L I Z Q C Z C U D A P Z S I R S D W S N M
I G E D T V T G H D Z M N R P L E I E R F W I S
N X D E L L I K S V C B M E O K K K H D L V D N
T M L A I T N E S S E J C O C M G T H K N O N S
E Y X K K R P P G W B T U O C N E R N X I U A U
L Y P I D D D W V N A S H J V S S M L U V E T P
L U N P I V R R O C I A K K U E M Z O R G M S E
I D C C A D Z Y U V I Z D L G E Q I U W X A T R
G J A N D H E L O S F L A Y V B O P L J W N U B
E M O A F X A A L P Y V F M K M W D T E E C O S
N B K H E R Z K L V U T V L A P Q T U I V Y N T
C P N V O O O K N P Z X F A N T A S T I C H B J
E O K W O W H N N E M O S E W A H D O Y X D T W

Emotional Intelligence
Spectacular
Fantastic
Culture
Empathy
Superb
Kind

Understanding
Outstanding
Essential
Skilled
Awesome
Smile
Yes

Interesting
Consistent
Excellent
Amazing
Prompt
Ideal
Wow

Communicate
Memorable
Inviting
Welcome
Thanks
Happy