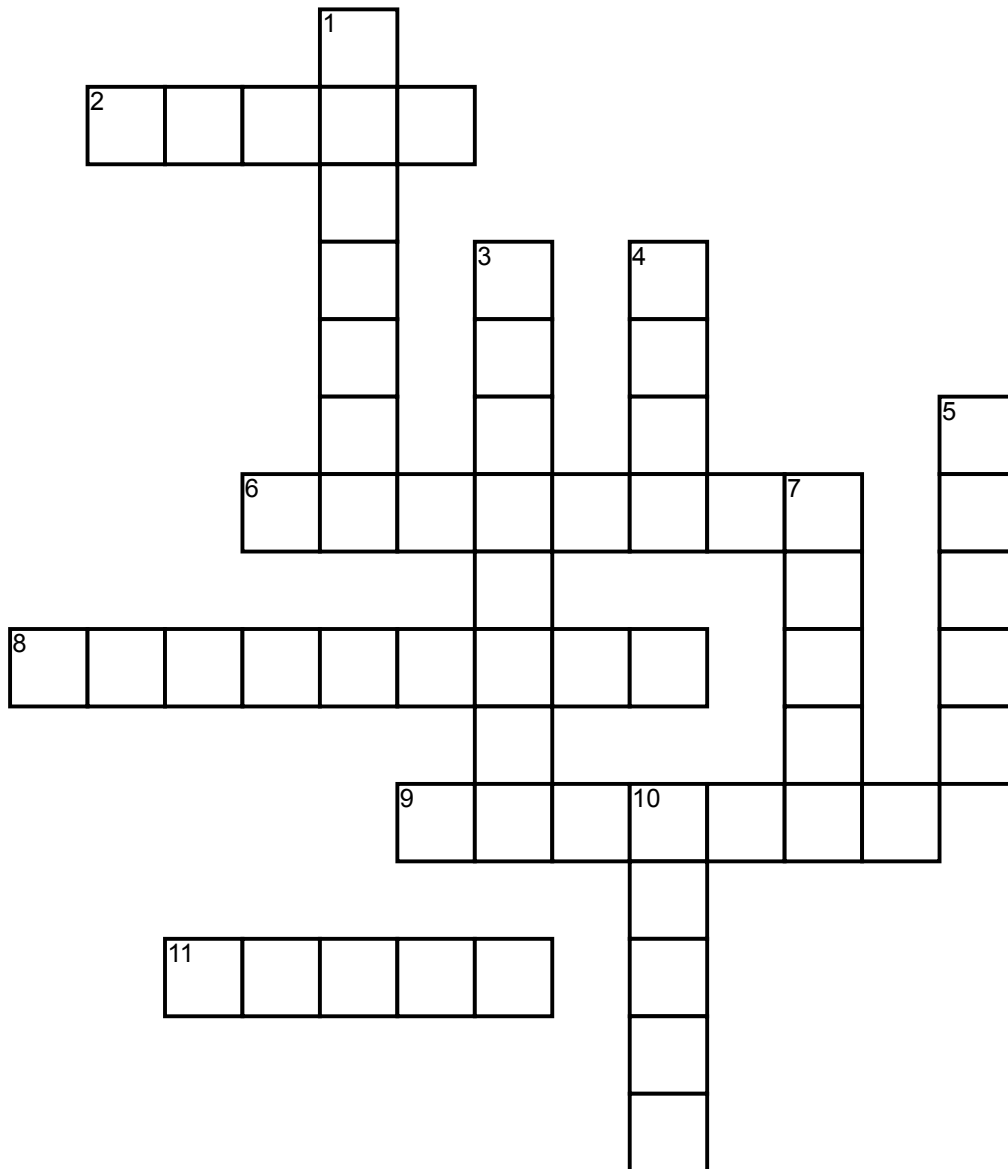


Customer Service Crossword



Across

- 2.** A large, thin board or sheet of lumber, plywood, or other material.
- 6.** The measurement of spacing for studs, rafters, joists, and the like in a building from center of one member to the center of the next member
- 8.** Sheet material fastened to the roof rafters on which the shingle or other roof covering is laid
- 9.** A device on water faucets designed to screen foreign matter and prevent splashing; mixes air with water to form a consistent, gentle stream
- 11.** The top or bottom horizontal framing members of the walls of a framed building

Down

- 1.** A drawing showing the kind, arrangement, and proportions of the various parts of a structure
- 3.** Any substance that holds the surface of two materials together
- 4.** Overall developers plan showing home site dimensions, street locations, easements and other physical features and descriptions of communities
- 5.** The arrangement of piping usually under or adjacent to a plumbing fixture designed to hold water and to prevent the entry of noxious, and possibly hazardous sewer gases
- 7.** The vertical board between two treads of a flight of stairs
- 10.** Structural framework of triangular units for supporting loads over long spans