

Name: _____

Date: _____

Customer Service

I K B U R N P G C U M W G X L N D G E Q V O H A
A P D K W Y C X X V H M C R H O F Z M Y R J D I
M D N S B K T J B E U R G M C R C M P G P W P Q
D E D V U V S M U X T V F V E Z F U A C X L Z V
Y B P L G X K U X A P H X N P P P T M A C I I
V G G Q B K G X R T M M I D N X C O H I V B E F
M N A V L T I G E T S O D C Z H T D Y K J R N O
T I R U D E Y H O I X D N G S G R T W E Z I Q L
D K T X F A T Z X T N E E G A H O A J V B Y U E
G N N U C M L Q A U X X M D O U E L C E F H L Q
R I O A E W A Y I D Z R K P Z J U L Q U G B R F
W H Z U G O Y J C E L K K L Z P Y R E Z I W C H
K T O B N R O U O N B O K D Z D W E H D E I Q T
X L Z R P K L T N S E Y J L K H P G E Q O A L F
R A K E O W U Z B O O I Q V I O D R S L X B V R
L C U L L L N C J D R C L L B S C K D M E N T M
O I Z I Y T I N H T E C U I N Q T O E C T C T A
U T Q A R D A N C X V M X T S B M E R B U M X B
I I O B X Z G E N E I G Y H Z E C T N A B F Q Z
U R S L Q N S D I V E R S I T Y R Q E N S R T V
B C Q E A D D E D V A L U E J X X G H E C Y A W
Z S N P W G S T C E P S E R Q E J Z T L Z H N C
V A I N O I T A C I N U M M O C K S M I W K A J
N D B E A J G G G Z U O U P E N L Q O U E S G Z

critical thinking
resiliency
attitude
loyalty
respect

communication
diversity
credible
empathy
listen

added value
teamwork
reliable
hygiene
ethics