

Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Customer Service

J M H B A M E Y E C O N T A C T N  
E M V I G X O T E R Q S B F L F H  
L C F E N G R R A C O A O T Q W A  
I U B B I E D W W C N J L E D V P  
M S H N R G E W I Q I E T O U P P  
S T X E A O R J R U Z N I E K A Y  
A O I L C V L N U O L L U T E F L  
V M J E M D O X T Y L K I M A R A  
C E W E L M T W A K C Q N A M P G  
B R Z C B A O G Y N H O C E J O K  
F U G U U K D R F A K D M M A M C  
X J Z D J D L O J H F J P O F P N  
C U A O Q D K I V T H U L C F M W  
M P A R Z K N Y S H C O L L E H H  
L O I T S V K M X T R J S E B A R  
V S B N T A E N R P E V P W S E Q  
Q O X I U J W I N U K N R I T T K

Eye contact  
Thank you  
Welcome  
Happy  
Smile

Communicate  
Patience  
Listen  
Order  
Greet

Introduce  
Customer  
Caring  
Hello