

Customer Satisfaction

S G I R V M W Y J V O A Y T H H A L O Z J O G K
P P M O G G U M Y P B L N T P Q F R F Y Y G U X
O J X E L L Q S L S Y X Q C G A W A L H E F A I
J F N A Q P T G O Y B L A S H U P R A U Y S T F
M E C P R R S L T F G R T P M F X R Q L K D U P
X A C O Z W U F F B I K L C J A X U E B E U X D
G S M G U T M E Y Y J W F U A A I T J L A M F R
T S S O E R K X K M X H N L B X A I I T Z M R A
G U L L Q T S W A A T T W N H N E G H Z Q G Z E
L R Y Y D J J E J H U N F R U N H M X P A S E M
O E N J B Z I T S O D V D T T T Q O G E F E E L
U F S K R N O I L E B X R J E E O Y B E R L K G
V C R Z K C L U F V X O Z D D S D X Y O G C V S
G L M H X P P I E I F D Z P Z A C Q P R S D T D
I Q D T M O N H M A A P W L E R R P M Z A H F G
T O T O B I X K T L C M P X W L O G M K Z C O T
E T C D T C E R T A I N L Y N R A X S M M R I Z
B C M E Y Z P E U L J S H M T I N B W X A X O E
A K L W N I X L J L F T C U O C V R U Z W F L J
H Y P F P L P K N R A M N E P I R L D U B B H E
Y H R B W S O X T R M I P L M Y P L E A S U R E
H N Q B Y B N Z U L T K I A H P K G H X V J R B
T F M D N N H C G Y A F Y L I R X S S I U H Q B
T R N C D U G Z V W Q S P P X I W Z C B F J G E

OPPORTUNITY

FORTUNATELY

MY PLEASURE

ACCOMPLISH

DEFINITELY

ABSOLUTELY

CERTAINLY

OF COURSE

DELIGHTED

EXACTLY

ASSURE

YES