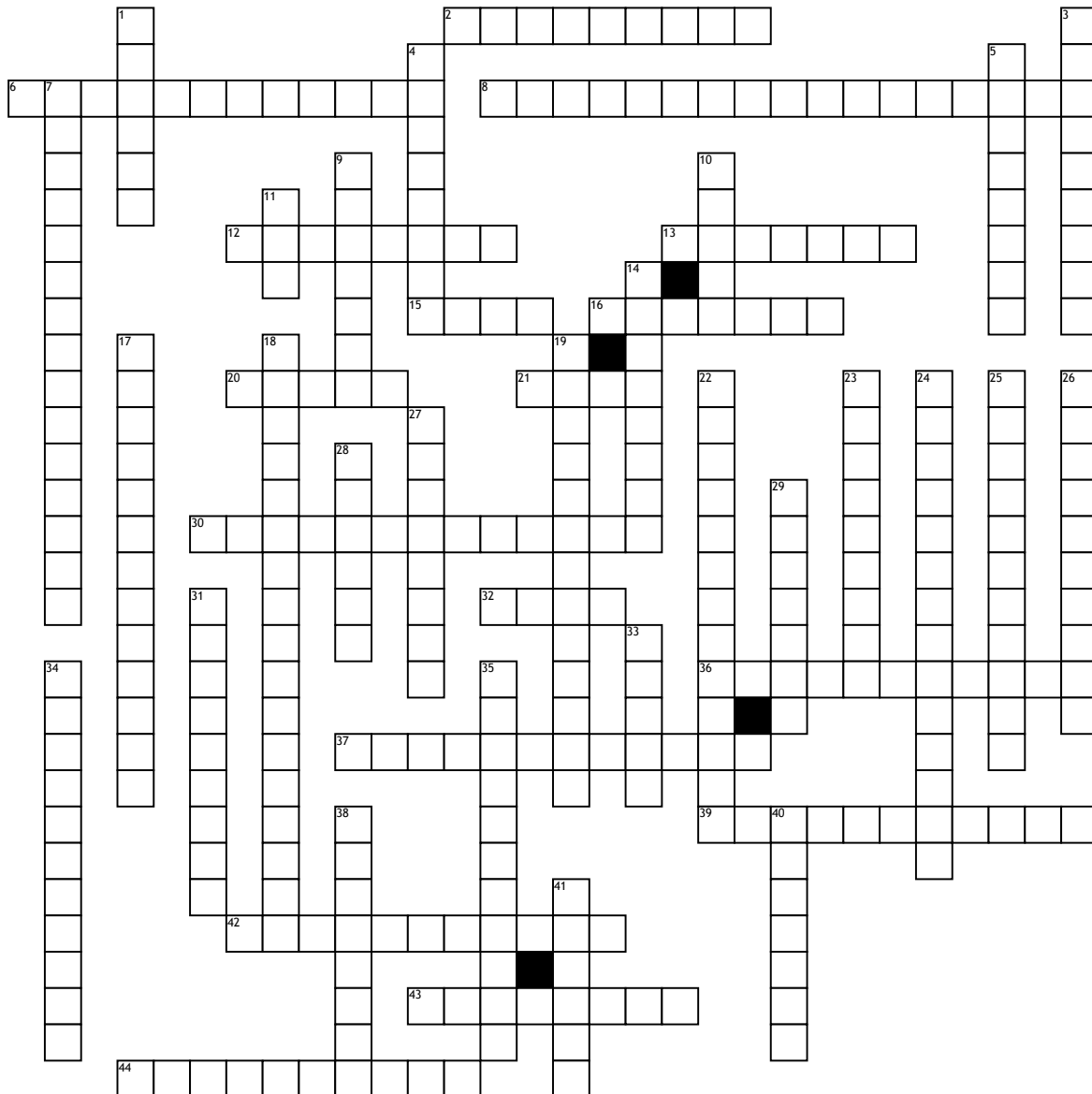


# Conflict Management Crossword



## Across

2. Removing one's self from controversy
6. traditional views of power are
8. Defending one's position and attacking the other person
12. using of fear and punishment to control power
13. This is believed to be the main goal in competitive view
15. a desired condition
16. this goal has a desirable outcome
20. to have influence or bring a desired outcome
21. If you use this to speak out it could cause conflict
30. This type of conflict is a struggle among a small number of interdependent people arising from a perceived inference
32. goal for one's self image
36. Each sees the other as the problem
37. one goal that impacts interpersonal relationships by who two people are to each other
39. the flip side of powerlessness
42. Focus attention on the communication and interactions among people rather than the individual
43. what feeds conflict
44. understanding one's needs/wants to compromise

## Down

1. behavior determined by biology

3. proposed solutions, or other fixed outcome statements
4. this theory is attitudes and behaviors are developed by observing others Social
5. the way in which one acts or conducts oneself, especially toward others
7. people need each other to attain their goals
9. behavior that is learned
10. connected to the topic, but not underlying cause flash
11. Using \_\_\_\_\_ instead of "I" when defending
14. \_\_\_\_\_ attribution is behavior as arising from the other person's personality, values, or characteristics
17. Comply
18. what makes us who we are and the path we are on
19. this conflict arises when information is incorrect or misunderstood
22. what one "says" the goal was during the conflict
23. this type of conflict relates to the external framework that surrounds the conflict
24. view coercion as a rightful entitlement of the powerful
25. Each sees the problem as a mutual challenge
26. includes any communication intended to move two people's views of a situation closer together Expectation
27. this is focused on the underlying needs of each of the parties rather than surface demands
28. Comedians contain about thirty acts of this aggression
29. includes all of our relationships and interactions

31. individuals feel threatened and react to others negatively
33. how we weave together knowledge
34. how things should be done for a goal
35. This theory explains how people attempt to make sense of the world around them
38. \_\_\_\_\_ attributions assume that the behavior is caused by a situation outside the individual's control
40. this type of goal is how things should be done
41. what the conversation was about rather than an identification of what gave rise to the conflict—its cause