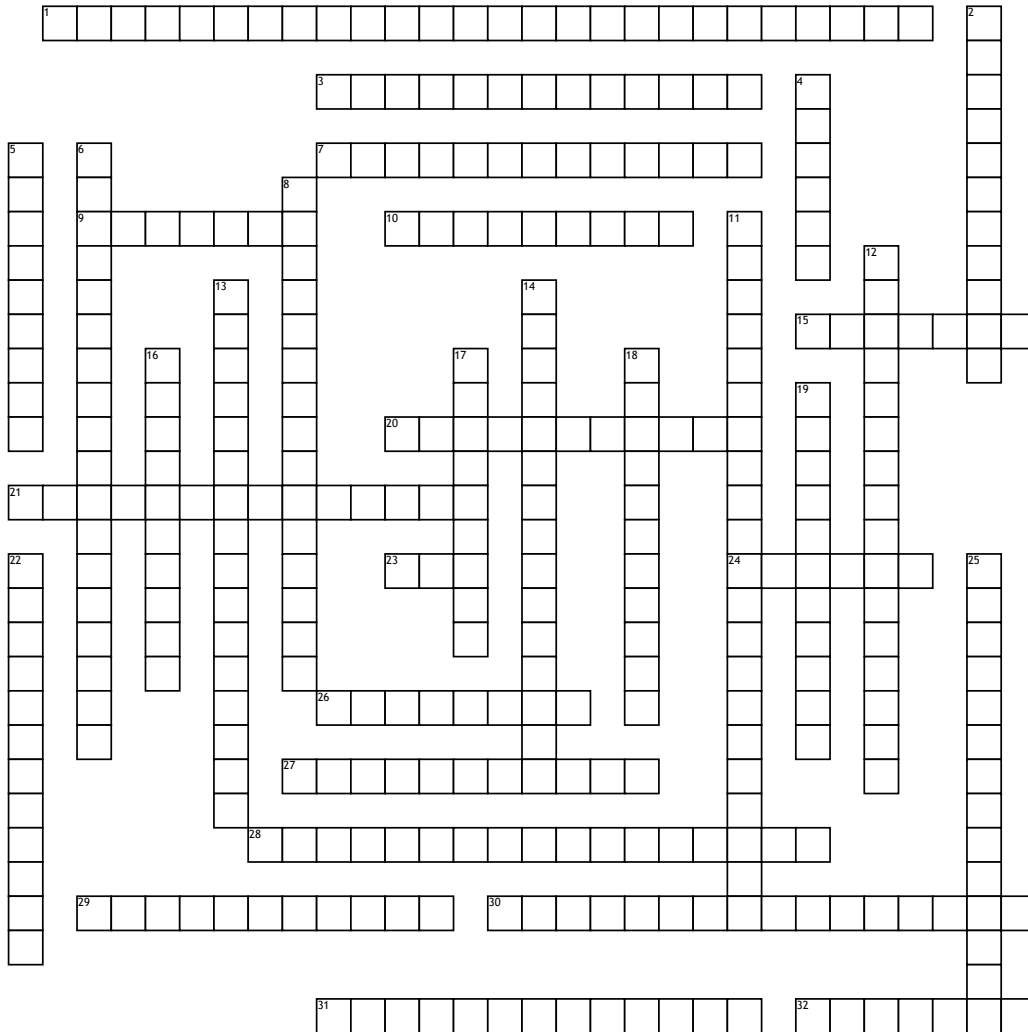


# Conflict Management



## Across

- 1. communicators internal use of words through thought
- 3. conflict that has positive and negative outcome at the same time
- 7. looks at patterns of interaction between people as a whole
- 9. care for and encourage growth
- 10. When you do not want to solve the conflict at hand, and use ways to avoid it
- 15. conflict where there is no win for either person
- 20. Conflict style that results in increased antagonism
- 21. Conflict where parties are in agreement
- 23. a good part about conflict
- 24. Different perspectives and beliefs lead to (Blank) of conflict
- 26. An exchange of opposite views; usually a heated one
- 27. expressing the feelings and belief of yourself in a stern or direct way
- 28. Foot tapping shows nervousness. The foot tapping is:
- 29. We can choose which road we go down with informed decisions rather than luck

## Word Bank

Avoid-Avoid  
worldview  
Fieldtheory  
Nurture  
ChoicePoint  
connotativemeaning  
IntrapersonalCommunication  
Nature

approach-approach  
values  
pro  
zero-sum  
Argument  
takingvalue  
Denotative meaning  
Accommodation

verbalaggression  
Climate  
InterpersonalConflict  
Positions  
Destructive  
Pseudo-conflict  
IStatements  
construcitive

Avoidance  
Self-serving bias  
MutualGains  
Interdependence  
LatentConflict  
approach-avoid  
SubstantiveGoals  
Systemtheory

## Down

- 2. a competitor who wants to take in conflict
- 4. beliefs one has about right and wrong
- 5. how different views of the world effect conflict
- 6. taking out the academic meaning of the word. EX) Childish used to show immaturity in adult
- 8. distorted perception to increase someones self-esteem
- 11. Disagreement of two individuals involving resentment and discontent
- 12. Attacks others verbally
- 13. least stressful conflict, decide between two options. EX) deciding between two colleges to attend
- 14. The dependence of two or more people upon eachother
- 16. Two negative outcomes, high stress. EX) Pay cut or job loss are the only two outcomes

- 17. defending your point while attacking the others
- 18. negotiating mutual gains to help relationship with the other person
- 19. someone has equal attraction to two different options
- 22. conflict style that is when opposing sides work together to find a resolution that both can be okay with
- 25. Existence of underlying conflict, often in unequal groups of power