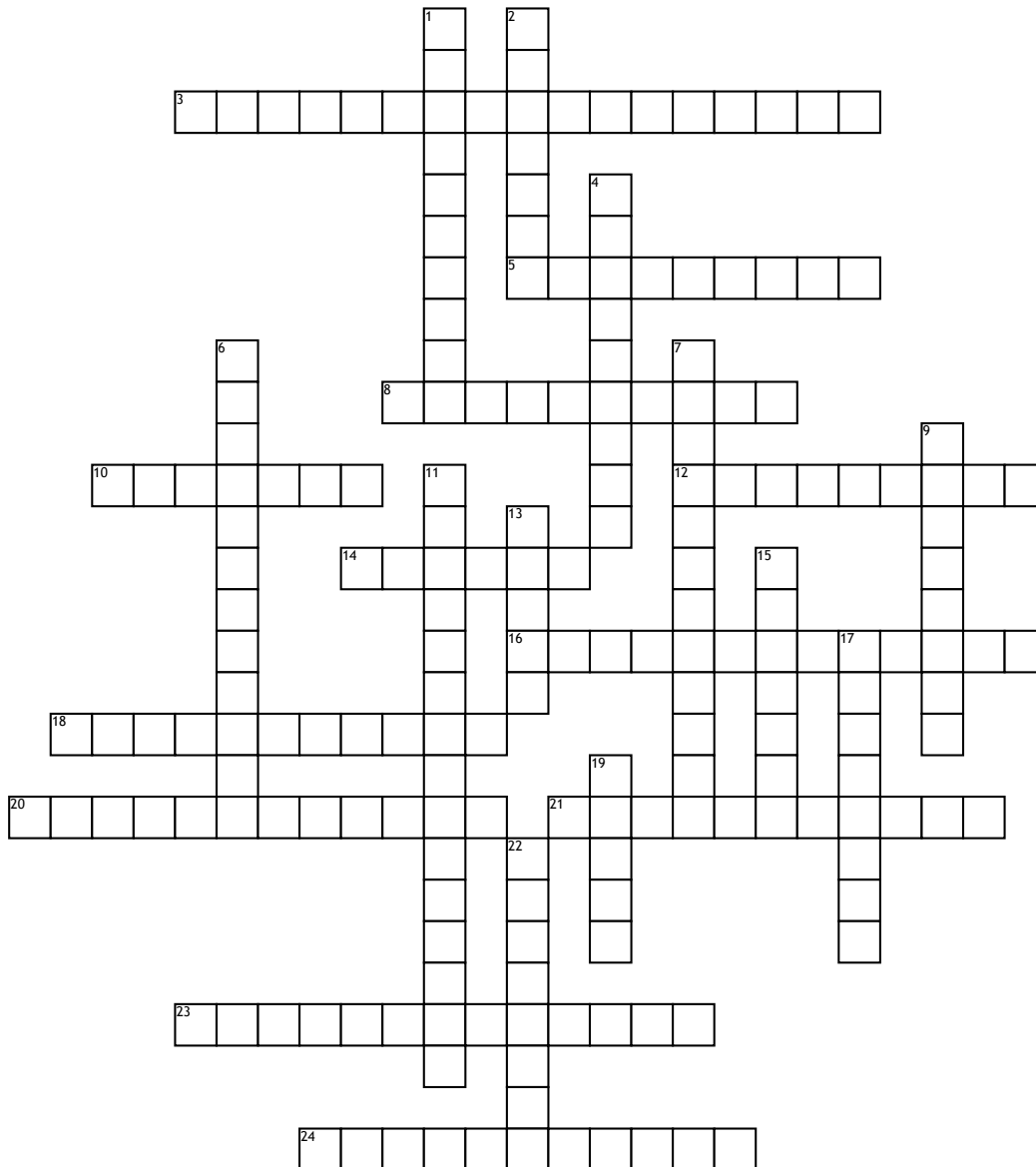


Communications



Across

3. manipulations of appearance
 5. the study of meaning in language
 8. gestures that control the flow of conversation
 10. prime indicators include animation in face, voice, gestures
 12. communicating a request without judgement or evaluation
 14. a word sound or visual device that represents an image
 16. a win-win conflict style
 18. conflict where people attack self-esteem

20. dredging up old problems to use against your partner
 21. personal and subjective meaning of a word
 23. method of generating ideas
 24. win-lose approach to conflict

Down

1. literal meaning of a word
 2. non-verbal cues that have specific meanings in a culture
 4. non-verbal cues using space
 6. gestures that accompany speech to clarify or emphasize
 7. either-or language i.e. never/always

9. study of body movement
 11. conflict based on relevant issues not personalities
 13. usually used to express intimacy
 15. the mental process of creating an image, sound, concept or experience
 17. non-verbal behaviors that help a person adapt
 19. symbols that represent something else
 22. the thing that a symbol represents or refers to