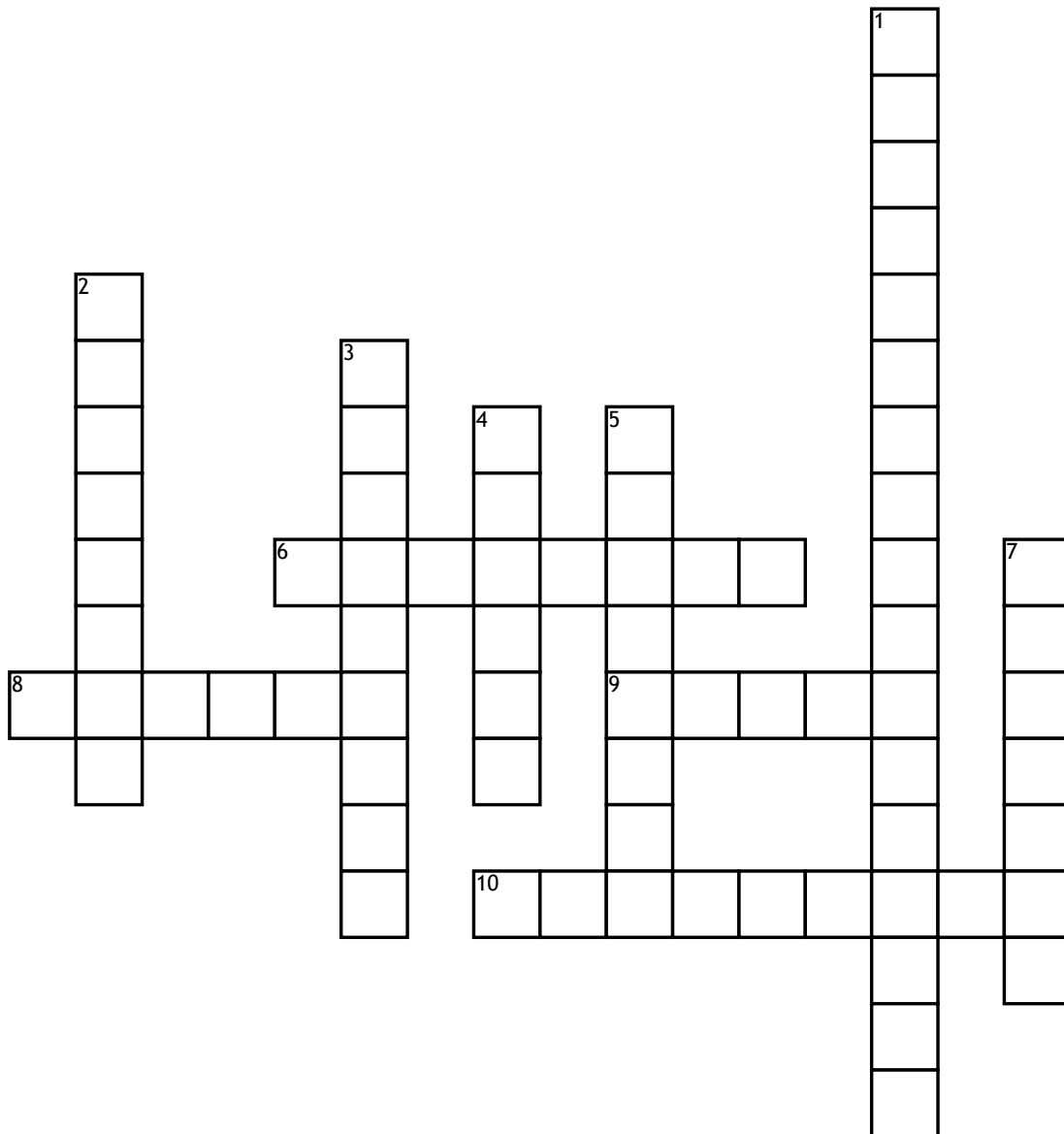


Communication Skills



Across

6. How we know the message has been understood
 8. Person wanting to convey the message
 9. Something that gets in the way of the message being received
 10. An important element in all communications.

Down

1. Something we do to show we are interested in the message

2. The person for whom the message is intended
 3. Speaking when someone is talking
 4. The channel used to transmit a message
 5. Face to Face meetings; Email; Letters; Telephone: Examples of communication _____.
 7. Something you want to convey to another person