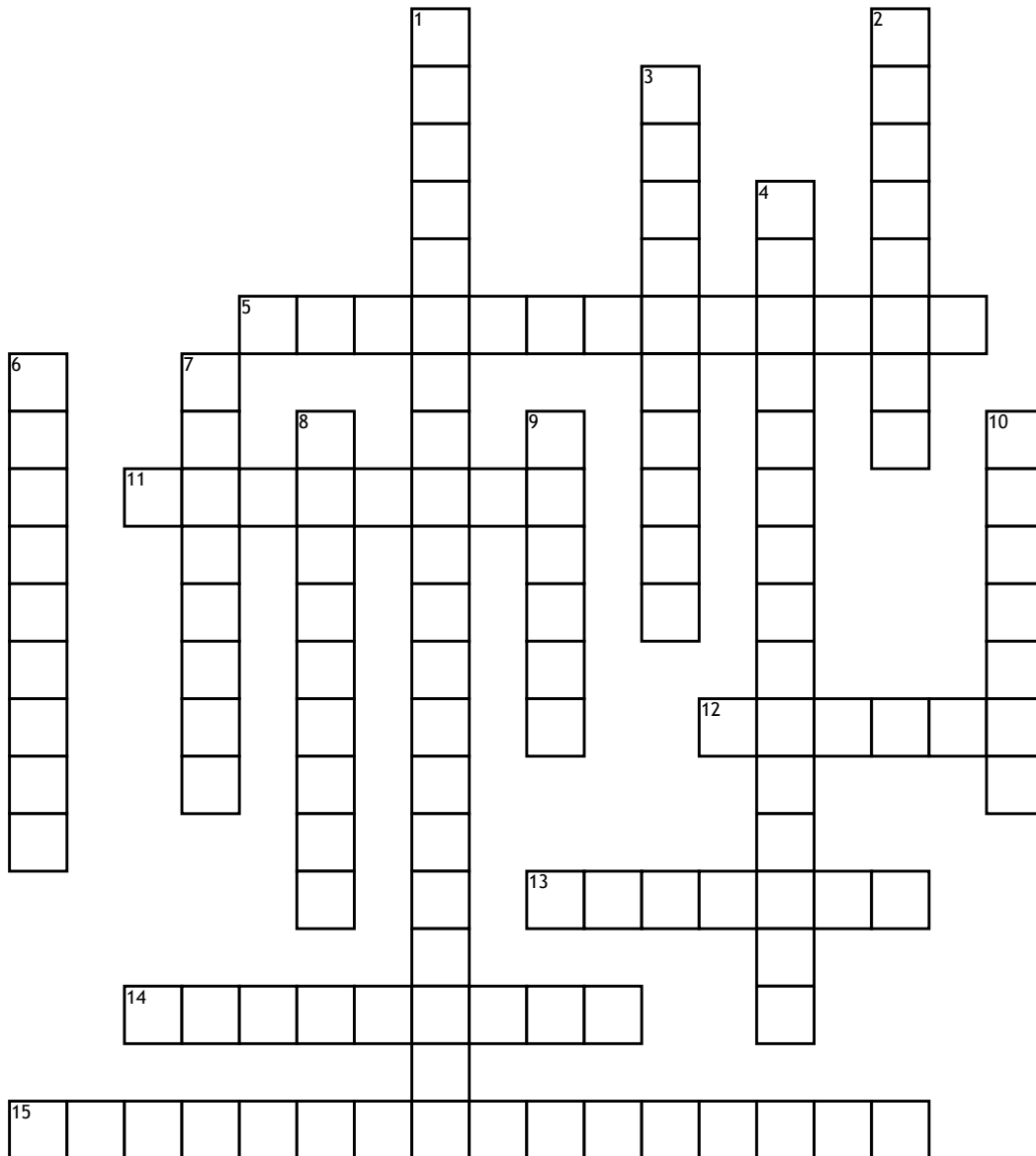


Communication Process



Across

- 5. done or communicated privately or secretly.
- 11. a message that begins with the “I” and accurately reflects what the speaker thinks, believes, feels.
- 12. The principles of conduct that govern a group or society.
- 13. anything that restrains or obstructs progress; a limit or boundary of any kind.
- 14. a mental activity that allows one to receive messages accurately

15. a response to communication that invites the speaker to share feelings and ideas.

Down

- 1. a way in which a message is passed.
- 2. a response to a message that indicates whether or not the message understood.
- 3. hostile or destructive behavior or actions

- 4. a style pf listening in which the listener works to understand the speaker’s feelings and the messages true meaning.
- 6. communication without words.
- 7. to rule over, govern, or control.
- 8. firm, positive
- 9. spoken words
- 10. a series of actions, changes, or functions bringing about a result.