

Name: _____

Date: _____

Communication

S A Z J U W R A S S U M E G R Q Y O E Y P V S F
I N R X C M X H M T W Q D G X V A B B Y W O V J
W O K F H M J D J H N C A Q I A M I N L K C K V
F M S K I Y C L U V E R B A L O O N H G B O O L
V J P Q N U U S X P B K O D K L L L Z U H M D D
X L Q H E N V P K G Z W T Z P U E C F P D M Y Y
W M M R S D U P M J H Q V C S F M T X S V U M S
Y Q S G E E M P A M M P A F M R A J U E A N P H
Q H K B W R C B X U F J Z L H F V M X T Y I I D
U L C P H S A V H N C R Q O A D I W K T E C A U
K S O V I T P U I Q N F V E D L X H N V W A D U
I T S H S A O D Q F E M O T I O N A L A M T K T
Z Y B O P N L Y L I S T E N I N G O J N Q I H D
F G S M E D O T B E L W U B D V K C P N Q O F I
W H W S R I G E P R O F E S S I O N A L T N P U
U E K B S N Y L R E G H G A R F O I T K J A V R
R A Y V D G S E L F D H B V W Q Q C G U L W Z O
D R B B Y Q N P M H P Q J J M Z V B H F K G O I
G I C O L E Q H L P U O O A N N I C U M L S C T
N N B R X N B O P I N T E R P R E T I N G L W S
M G O F V R I N U D Y A N O N V E R B A L G T S
V T U L S G I E O V G P K Q Z N P V L U C L A E
J O C W S K L X K M G N J U Y I G O G O J W G V
A B O O H W V L Q P Q R A D W R K D G R J F X D

CHINESE WHISPERS
PROFESSIONAL
NONVERBAL
HEARING
ASSUME

UNDERSTANDING
INTERPRETING
LISTENING
APOLOGY
UPSET

COMMUNICATION
TELEPHONE
EMOTIONAL
VERBAL