

Communication

N T U T E L E P H O N E D I Q V L
V B M G V Z Q H K T J L L L X C W
H C G L H M X T J A Q V N G N R T
J Z W A L T Q A P L D I V R E M Z
L B R N E H U N B K S D E E M C S
E T I G E P E O C I Z L R E A H V
Z L T U H U S Q D N N V B T I A C
F R I A T G T Z U G T W A I L T J
I I N G O J I A L X O U L N O T Z
Y F G E C B O M G W T Q V G A I H
R R B L W I N H L I S T E N I N G
M N R R O Z B B J V E T Z N M G U
W S K Y P E C D A U E K C Q V U Q
D O C U M E N T Y N C Y Z L F P C
Y X M Q Y F I N F O R M A T I O N
W Q T N C O M M U N I C A T I O N
Z M T E X T I N G C A T B T D D J

COMMUNICATION
TELEPHONE
GREETING
TEXTING
VERBAL

INFORMATION
QUESTION
LANGUAGE
TALKING
SKYPE

LISTENING
DOCUMENT
CHATting
WRITING
EMAIL