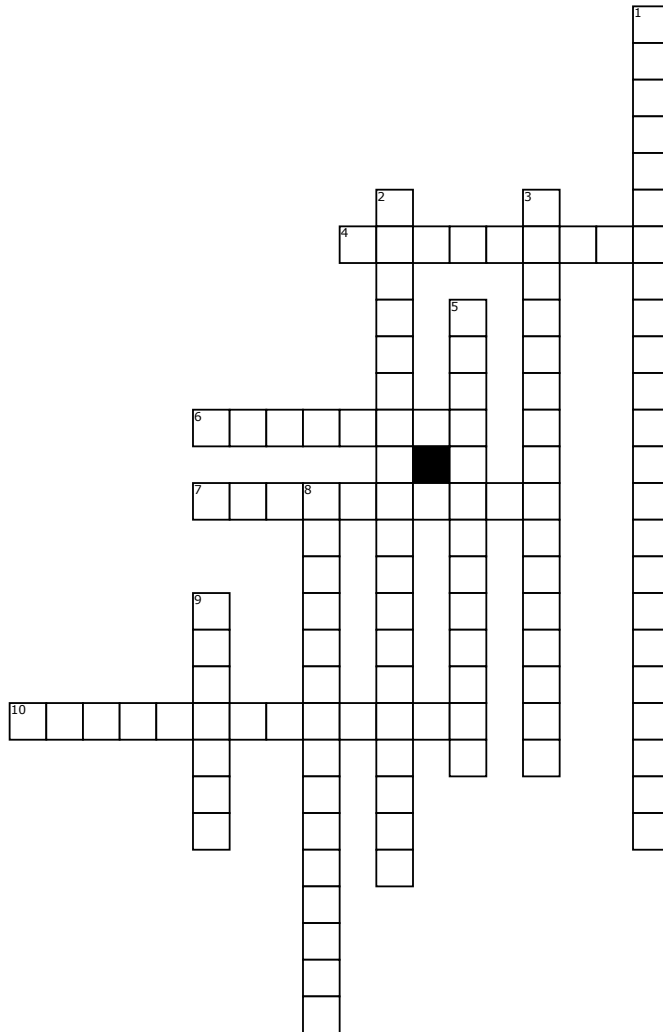


Name: _____

Date: _____

Communication



Across

- 4. poor listen skill can result in
- 6. messenger
- 7. therapeutic listening
- 10. transfer of information

Down

- 1. benefits of good communication

- 2. name three types of communication

- 3. type of nonverbal communication

- 5. Road blocks to good communication

- 8. Good listening skill

- 9. Kitchen Jargon

Word Bank

Direct eye contact
poor listening
Receiver
Chinois

paying attention
communication
conflicts

Vocal, Verbal, Visual
supportive
increase job satisfaction