

Name: \_\_\_\_\_ Date: \_\_\_\_\_

# Communicating in Customer Service

1. TNRIWTE \_\_\_\_\_
2. ABREVL \_\_\_\_\_
3. BROE-NVNAL \_\_\_\_\_
4. ETLTRE \_\_\_\_\_
5. PEHLOTEEN \_\_\_\_\_
6. ALEIM \_\_\_\_\_
7. YBOD AEANGUGL \_\_\_\_\_
8. SERNSATTNOMODI \_\_\_\_\_
9. FCAE OT CAEF \_\_\_\_\_
10. IAOC SL EDIAM \_\_\_\_\_
11. AIAFLC OESIXSSPERN \_\_\_\_\_
12. YNRCUEG \_\_\_\_\_
13. FLTOMIARY \_\_\_\_\_
14. RSUOMCTE FPECEERREN \_\_\_\_\_
15. OMNCAPY ICPLYO \_\_\_\_\_
16. USRPEPO \_\_\_\_\_
17. ASGILOEITLN \_\_\_\_\_