

Name: _____

Date: _____

Common Customer Service Words

F I G X D J M A N N E R S O P S R S E R V I C E
Y R R E M O T S U C V C V O S J Q W G N A M Q L
C Y D S J Q U C L Z F Y V H Q K B Z M J K C E B
K J L W T K W W F U V P G Z I E U J U I W K K D
B Z J R E Z L P O S I T I V E J L B H S O K D V
G K S D J G F Y D L S W W N T F X C J B O E L N
N M M E N R K P J E R B N Z O J Z A M Z K D M P
I T I O E I Q K G M U S A M R E R P E R U H V U
N A L M O K D B D P W P C T O G M X N S Y V R C
E T I D D F E K L A U T E D I O F C K G I E Y R
T O N L I K Y G C T W H T B C T M D V R F X Z W
S T G F V R E R G H C O M M U N I C A T I O N Z
I I Q D A M Z T T E B G D O N L E L Q M J M W B
L M M A F O M M N T M J V W R A B Z P W A P Z A
I R Y M W C S F Y I Q R C U Y L D N E I R F Q G
S V Y X M B E T M C G D U R V V P P M I G J J O
V W K T Z T L Q M N Y X A F C T Y I E Z S L U Q
J B E W I C X D I I P I H S N O I T A L E R G N
J O Q L H V D T E M X C L V O W M U T I R W T P
N U O B G W E I L H X N K V Q S L U W B R T M X
N P A I F E K G B L M W V C A Y K H J R V W F W
X B L S R D E J R Z Z Z E U A O J A M V S U N F
P B H G P D F L K G H F V I E J N K J T H M Z F
U L W E C N H W Y X T F O O J O X T S B H U U F

communication

relationship

empathetic

listening

greeting

positive

customer

friendly

smiling

manners

service

polite