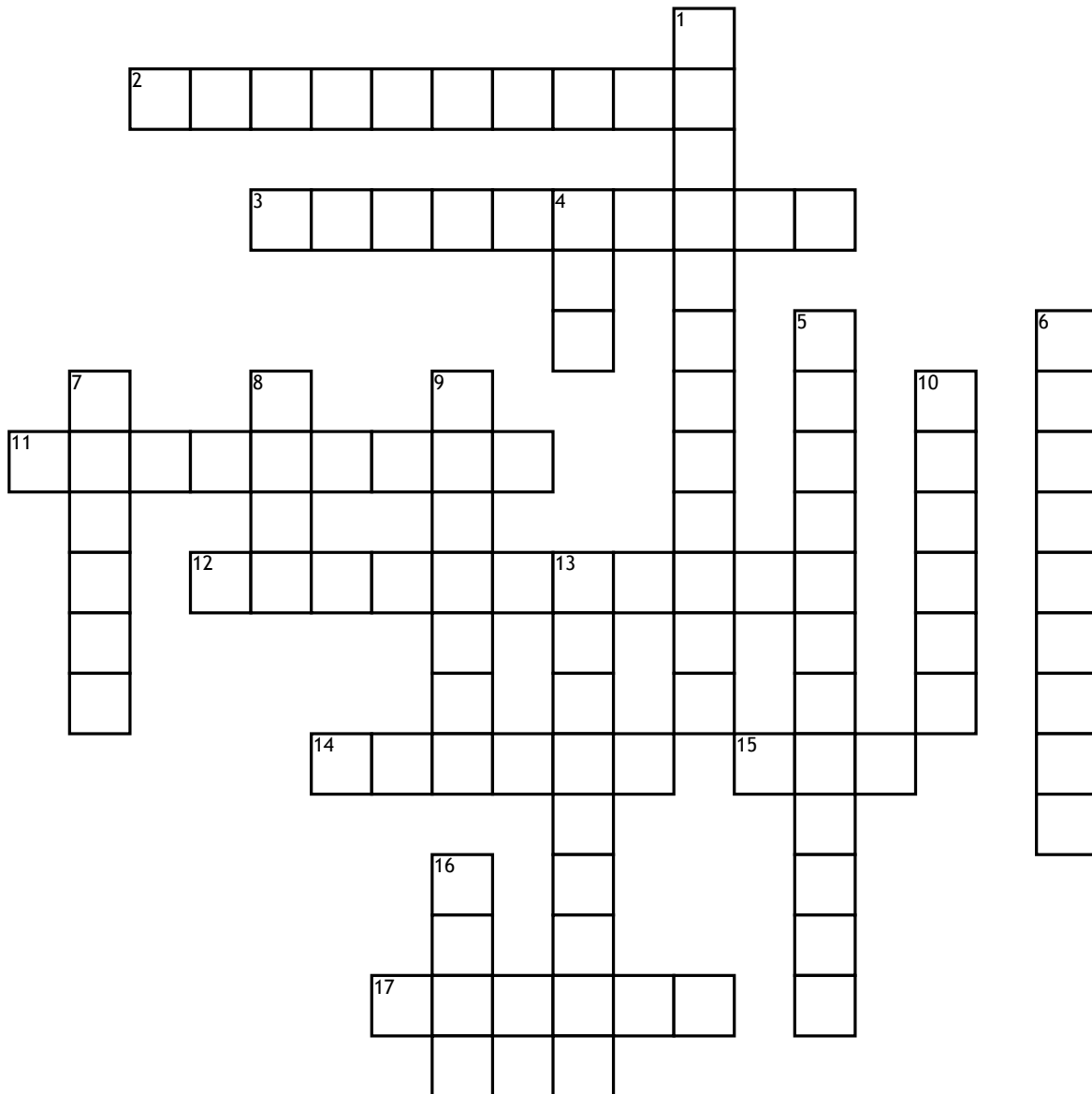


Claims Lodgement



Across

- 2. An assessor must be appointed for evens such as _____, cycloe, flood or fire
- 3. For Professional Protection claims, we require an _____ slip or warrant of fitness
- 11. The claim is lodged using estimates provided in the _____ policy
- 12. For scan tool claims, _____ must be appointed
- 14. Product Liability claims must provide a _____ of demand
- 15. Who should be notified of a new claim

17. Burglary/Theft claims require a _____ report number

Down

- 1. Total loss claims require a copy of the owners _____ papers
- 4. Appointment of Assessor/Builder/Supplier are as per the _____ guidelines
- 5. Where a third party is involved, applicable details are recorded: name, make of their vehicle, the _____ number and their contact number
- 6. If the Member is on stop credit, we must check to see if they were _____ at the date of loss

7. Engineering claims require a _____ confirming cause of damage

- 8. A request to lodge a new claim is actioned the same day where time difference allows - true or false
- 9. Windscreen claims should be directed to _____ windscreens
- 10. All motor claims require a quote with _____
- 13. Proof of _____ is required for Building and contents claims
- 16. You must check if the member is on _____ credit