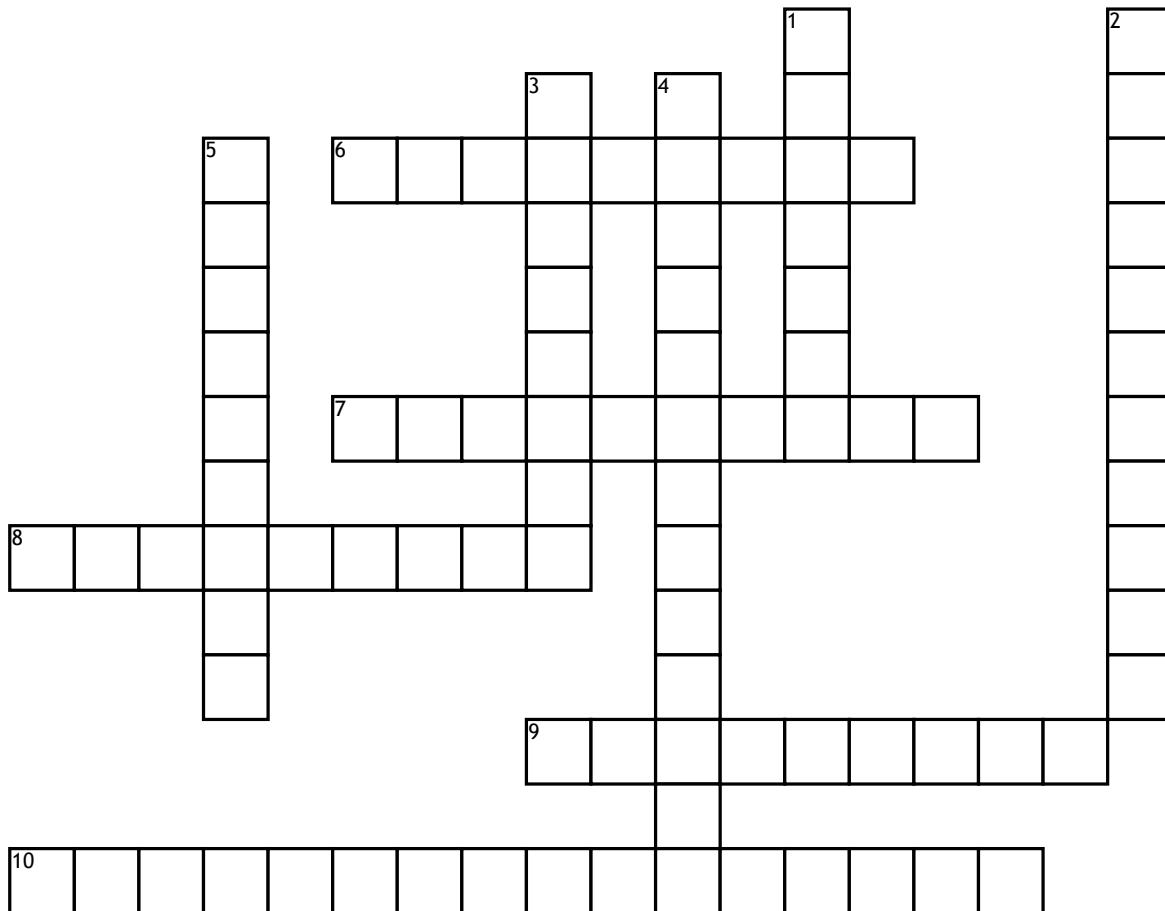


Characetristics of a Change Agent



Across

6. What is the quality of being honest and having moral principles?
7. The ability to understand and share the feelings of another.
8. One who is able to withstand or recover quickly from difficult conditions.
9. Having or showing a confident and forceful personality
10. What type of leadership works with teams to change?

Down

1. The ability to accept or tolerate delays, problems, or suffering without becoming annoyed.
2. Being honest and truthful
3. What type of leader has the power to use their emotional intelligence to lead and direct others meet goals?
4. People that believe their most basic abilities can be developed through dedication and hard work is _____.
5. _____ means having variety; recognizing and understanding unique and individual differences.