

# Chapter 3: planning, organizing, & goal setting

M A N A G E M E N T B Y G O A L S B F Q G W X X  
 S H G Y A M N F V C O A O X L D W E G E L B T E  
 T T O R G A N I Z I N G O W P N B X K O B E S M  
 R R Q Q C L H U N I T Y O F C O M M A N D R O A  
 A H O B M R V D N F T J U Q R N L J K M A U O N  
 T U S D S P G S H U G M R X U O C D B K N V J A  
 E W R E S I S T A N C E T O C H A N G E E H H G  
 G B H J H U I R F G S X P G U W F Q Y K G J H E  
 I R I P B C O L H U D C R V L H C L U P R P V M  
 C E X S M M S I N G L E U S E P L A N D C A J E  
 P J R A Q X G G L P K I H L Q F N P P V O D S N  
 L C I Z G T S L Y L E G S Z Z P U G E O N N T T  
 A R S Z T D U U W A X N P P E R T A Z T T C A B  
 N I K D H P Q E S N I K A R F Z Q N A F I X N Y  
 N T Q E F H U Q N N D D N Q O N F T U Z N H D E  
 I I Y L H D Y P R I V Q O I R J X T S B G T I X  
 N C F M F P Y K I N W G F I E E M C W U E B N C  
 G A K L I O V G Q G F U C A C U W H N M N R G E  
 J L M I N T J T I N C T O W A Q M A B O C B P P  
 B P T U Z X Y X M F R I N M S V G R O U Y U L T  
 H A G U Q Y F L Z T K E T H T X P T I R P D A I  
 B T B U T U F K U H W D R O I E A L R M L G N O  
 G H S A A B N B F S K X O I N P M P K H A E S N  
 K F Q K E X P Y T Z V S L B G M X N V N N T X D

Management by exception

Strategic planning

Span of control

Critical path

Organizing

Risk

Resistance to change

Unity of command

Single use plan

Gantt chart

Planning

PERT

Management by goals

Contingency plan

Standing plans

Forecasting

Budget