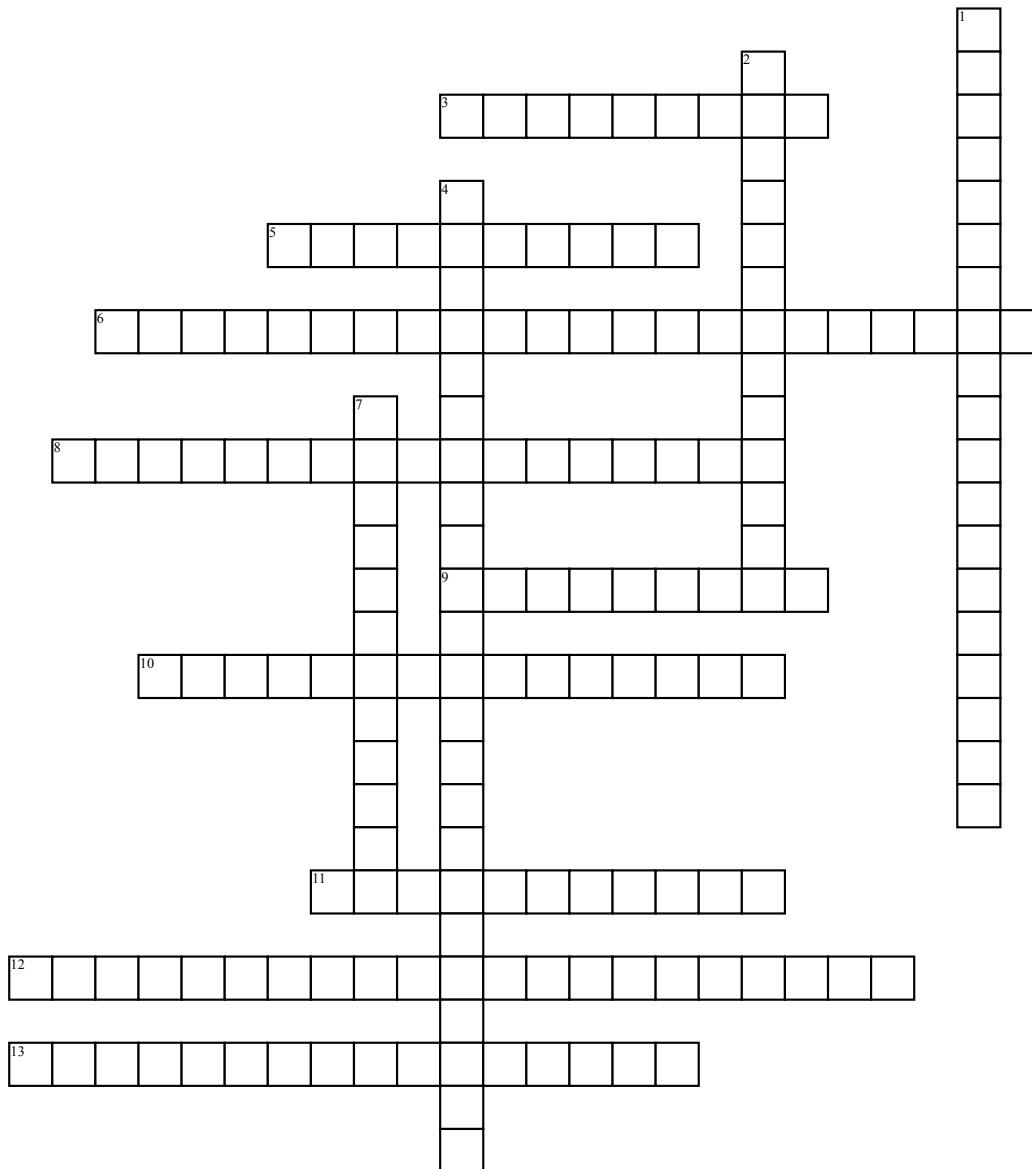


Name: _____

Chapter 11: Patent Care



Across

3. Application of light pressure with the fingers
5. Patient who comes to a health care facility for diagnosis or treatment but does not usually occupy a bed overnight
6. Exchange of information, thoughts, or messages using methods other than the actual words of speech- for example, tone of voice, speed of speech, facial expressions, & position of the speakers extremities and torso (body language)
8. Objective evaluation and determination of the status of a patient
9. Someone who has been admitted to the hospital for diagnostic studies or treatment

10. Ability and right of patients to make independent decisions regarding their medical care
11. Pertaining to the study of older adults
12. Ability to evaluate, perceive, and control emotions
13. Legal document prepared by a living, competent adult to provide guidance to the health care team if the individual should become unable to make decisions regarding his or her medical care, may also be called a living will or durable power of attorney for health care

Down

1. Messages sent using spoken words; the exchange of information or thoughts; can be dramatically shaped by vocabulary, clarity, tone, pitch of voice, & even the organization of sentences

2. Exchange of information, thoughts, or messages; includes interpersonal rapport; also includes the accurate conveyance of information, clear self-expression, and transmission of information and ideas to others. Medical charting and documentation is a form of communication between health care professionals.
4. Model of human needs developed by Abraham Maslow, original hierarchy identifies two types of needs, deficiency and growth needs were further divided into seven levels, 4 at the deficiency level (physiologic, safety, belongingness and love, & esteem) and 3 in the upper growth needs level (need to know and understand, aesthetic, & self-actualization)
7. Music of languages; cadence and rhythm of speech