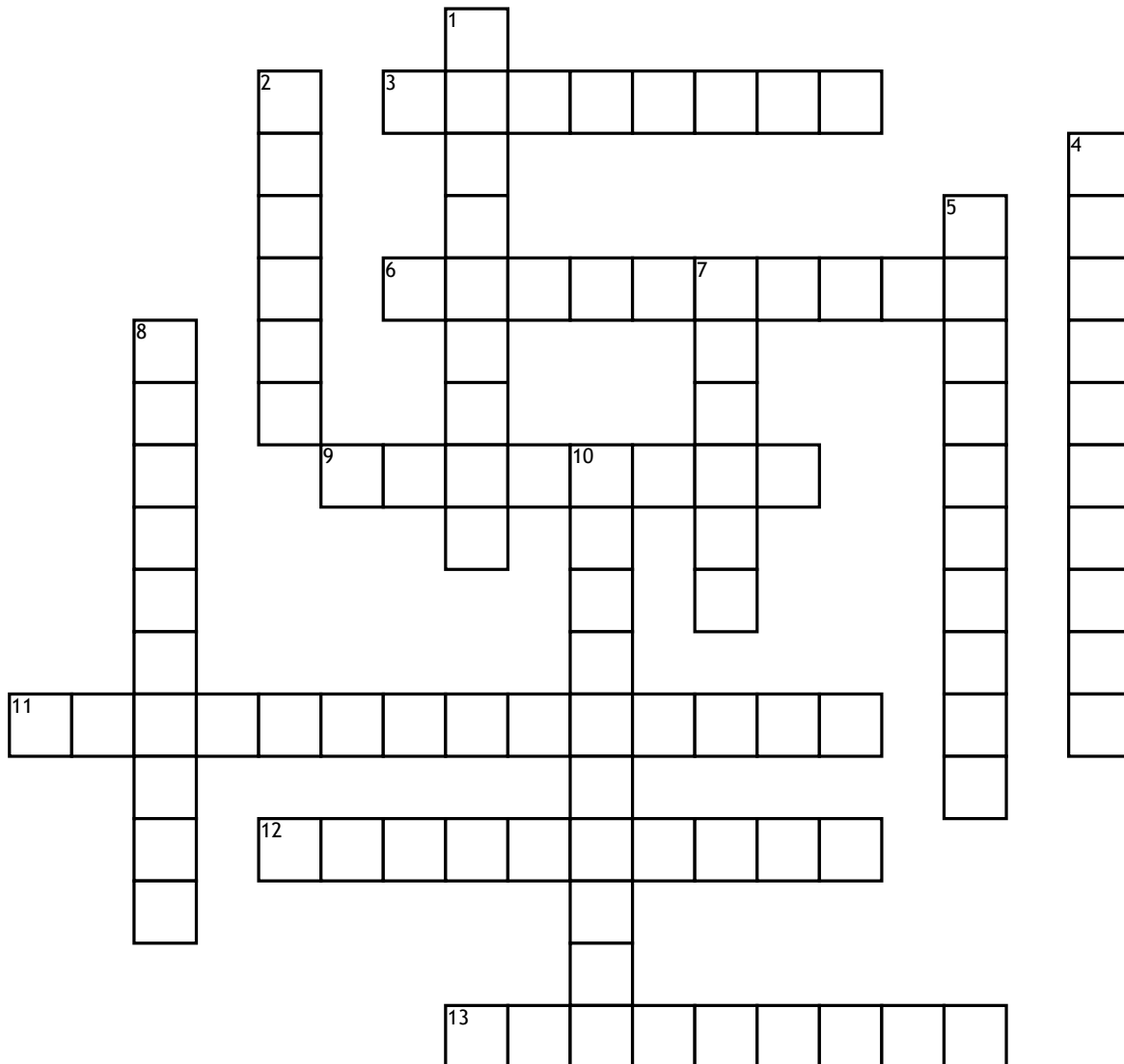


Ch. 31 On The Job



Across

3. Putting clients first in any salon is _____.

6. When you get compensated for a percentage of you services it is called?

9. Being _____ is respectful to your clients as well as your coworkers.

11. What document should contain duties and responsibilities?

12. Feedback on your job performance is called a performance _____.

13. Cosmetology school is more _____ than working in a salon.

Down

1. What is scheduling a client for a future appointment called?

2. What is a method on estimating income and expanses?

4. what is not paying your lone called?

5. A new graduate is likely to work at an _____ position.

7. What is the most reliable way to get compensated?

8. _____ are steady customers whom you serve on a regular bases.

10. striving to help and pitch in is being a _____.