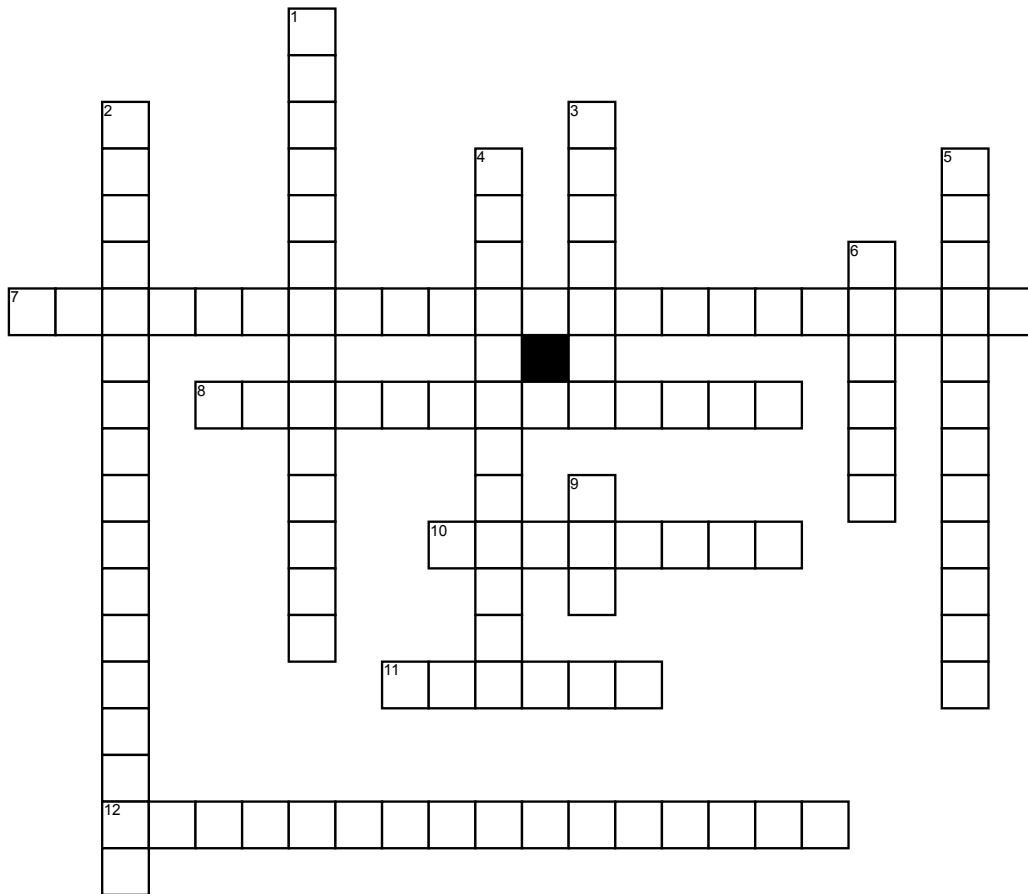


Ch.10 Floating Resorts: The Cruise Line Business



Across

- 7. Person on cruise ship who is responsible for providing quality food and beverage service
- 8. Day when a cruise ship finishes one cruise and starts another?
- 10. Deck that contains a cruise ship's main swimming pool.

- 11. Second in command within hotel department and cruise ship's banker, info officer, human resources director, and complaint handler.

- 12. Person on cruise ship responsible for the cleaning and general maintenance.

Down

- 1. Oversees staff responsible for managing a ship's entertainers, children's, counselors and guest activities.

- 2. The Flag country where a cruise ship is registered and under whose laws it must operate.
- 3. The person in charge of the cruise ship
- 4. Captain's second in command and deputy
- 5. Person on Cruise who runs the hotel division
- 6. Shipboard equivalent of a kitchen
- 9. Unit for measuring total cubic capacity of a cruise ship

Word Bank

- | | | |
|----------------|---------------------|---------------------------|
| Captain | Flag of convenience | Cruise Director |
| purser | Lido Deck | Galley |
| Hotel Manager | Chief Officer | Food and Beverage Manager |
| Turnaround Day | Ton | Chief housekeeper |