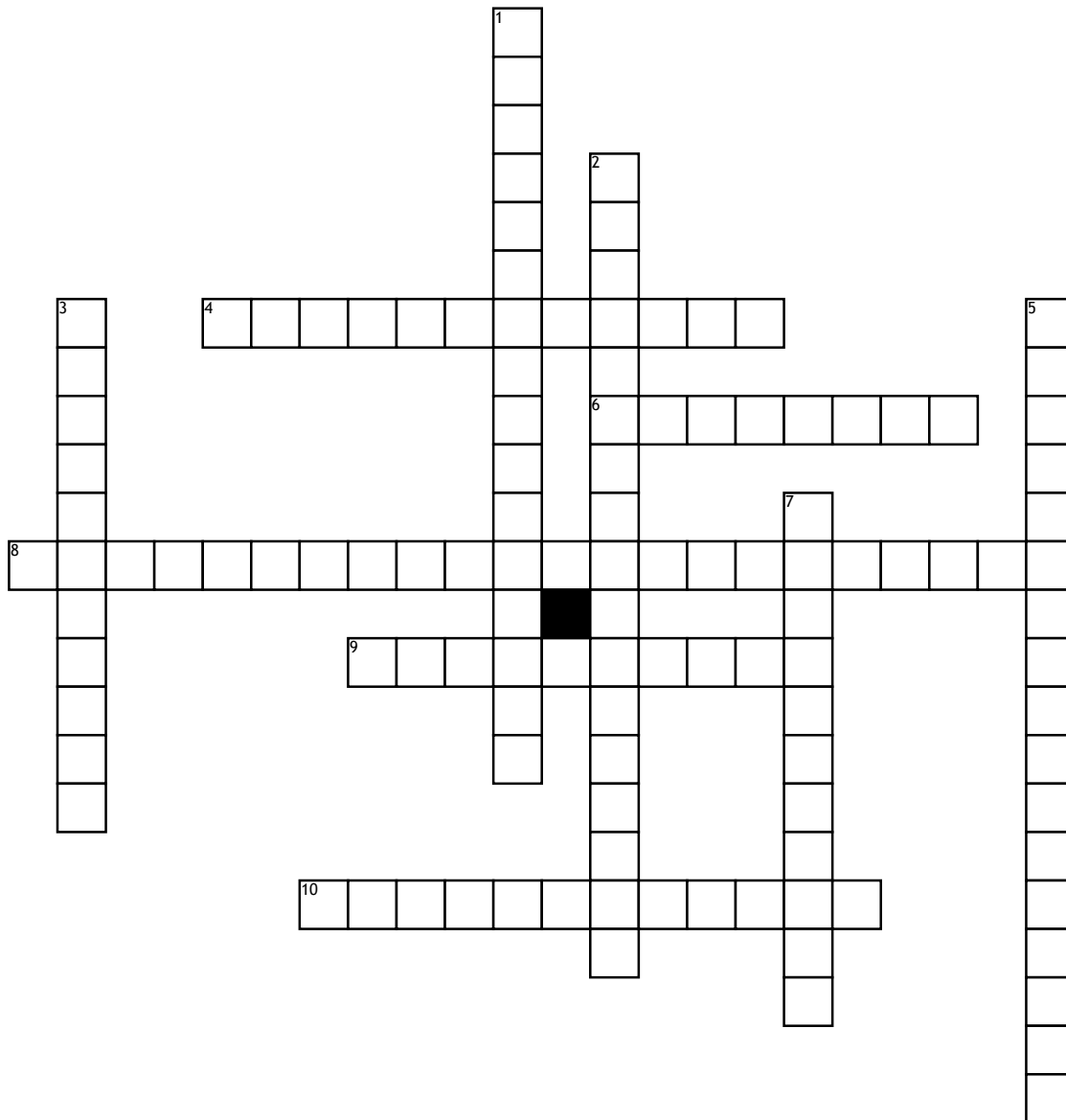


Case Management Roles



Across

4. A healthcare facility that is a step down from an acute care hospital and a step up from a conventional skilled nursing facility intensity of services.
6. Acting on behalf of those who are not able to speak for or represent themselves. It is also defending others and acting in their best interest.
8. Support programs which are located in a community environment, as opposed to an institution setting.
9. Utilizing theories of human behavior and social systems, social work intervenes at the points where people interact with their environments.
10. The process of organizing, securing, integrating, and modifying the resources necessary to accomplish the goals

Down

1. Obtaining and documenting advanced approval from the health plan by the provider before delivering the medical services needed.
2. The process of assessing the patient's needs of care after discharge from a healthcare facility and ensuring that the necessary services are in place before discharge.
3. The intensity of effort required to diagnose, treat, preserve or maintain an individual's physical or emotional status.
5. A system of coordinated healthcare interventions and communications for populations with chronic conditions in which patient self-care efforts are significant.
7. An insurance program that provides medical benefits and replacement of lost wages for persons suffering from injury or illness that is caused by or occurred in the workplace