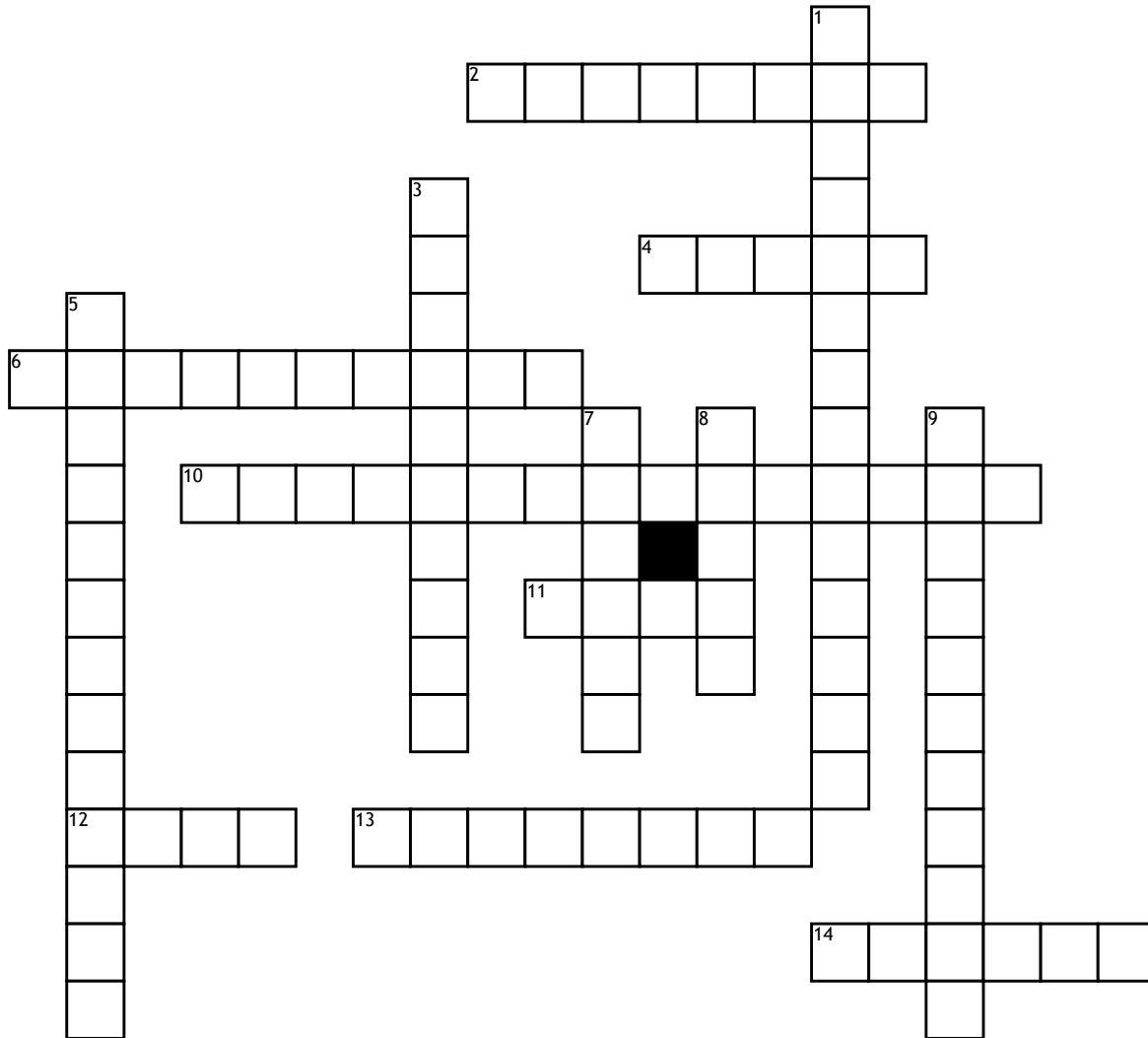


# Cabin crew roles and responsibilities



## Across

2. Eye contact, friendly and approachable, Helpful and smiley are all things that give great \_\_\_\_\_ service
4. What do we arm and disarm every flight
6. Name 1 high security risk cabin crew could face
10. The person in charge of the cabin
11. What should Cabin crew show the passengers just before takeoff

12. We don't work alone, we work in a ?

13. Before a flight what happens in the crew room as a team regarding safety

14. Before the captain can take off or land what does he need to know from the senior crew member? Cabin \_\_\_\_\_

## Down

1. Before passengers board and all ground staff have left the aircraft what should Cabin crew be doing

3. What type of passengers should be sat at the exits

5. Clear \_\_\_\_\_ helps everyone understand any situation

7. who is the top in the chain of command

8. Who is the highest in charge

9. A medical emergency