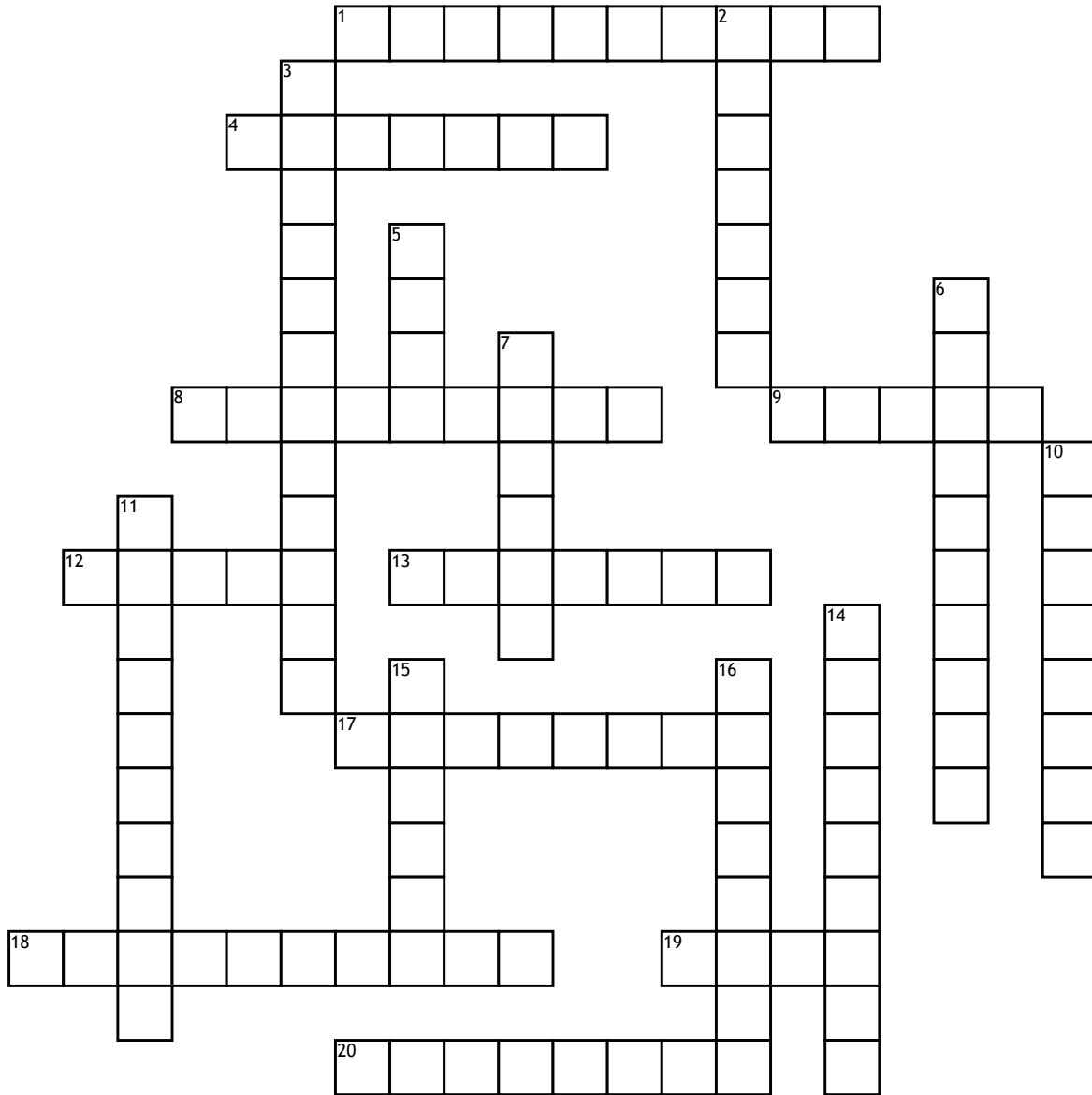


Name: \_\_\_\_\_

# CSR CROSSWORD



## Across

- 1. Field supervisors are responsible for work orders in this status
- 4. Information about that work order inputted by dustin during dispatch
- 8. Abbreviation for master shower tile completion
- 9. When vendor gets billed
- 12. Waterproofing board
- 13. Used to bond tile to a surface & we send it with every tile install
- 17. Premade trim tile

18. Caulking transitions & seams and staining raw edges of tile

19. You have 2 days to process tickets from this

20. Wood trim

## Down

- 2. Anything that isn't straight
- 3. Must be done the day before all occupieds & carpet installs
- 5. Work order to pay for something that has been done
- 6. Float material often used prior to vinyl & carpet installs

7. Small tiles prearranged on mesh material

10. Half wall

11. Done at 9am, 11am, & 11:30am

14. Using a straight edge or level to determine if the concrete is within tolerance prior to wood or vinyl plank installs

15. Used to build a slope to shower drain when tile is to be installed on shower floor

16. Mosaic cut and installed in a shower wall