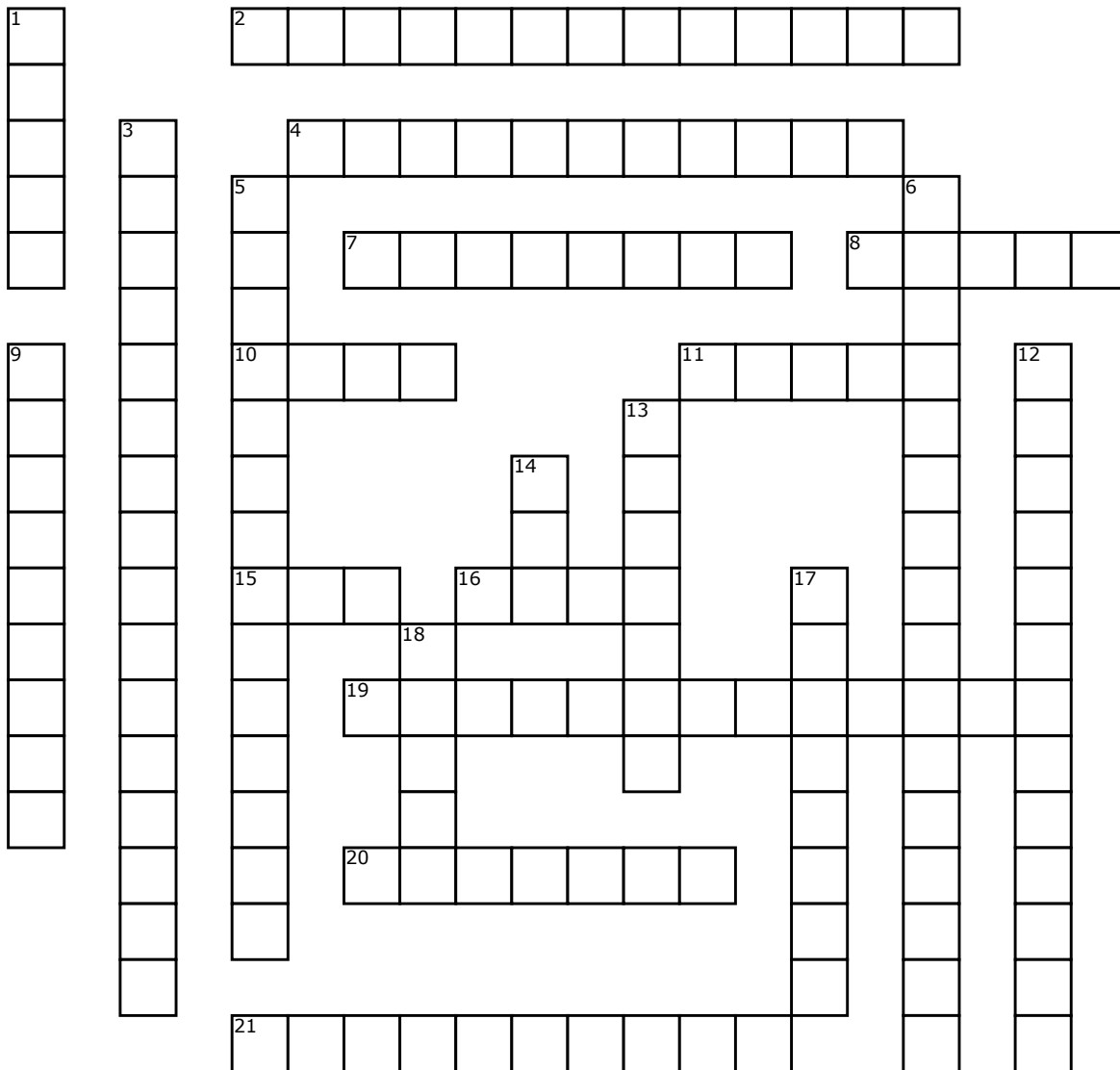


# CQC Crossword Puzzle



## **Across**

- 2.** Clear and honest communication with family and patient when incident occurs
- 4.** The legal framework that protects the rights of individuals and advances equality of opportunity for all
- 7.** Secure and locked area where medications are kept
- 8.** Incident Reporting System
- 10.** Tool used to handover
- 11.** A trust value- when you take satisfaction from one's own achievements
- 15.** Acronym for the national formulary for medications

**16.** Detection of deterioration observation charts

**19.** One of the 6 C's - successful tool in caring relationships and to effectively team work

**20.** One of the categories of safeguarding

**21.** One of the 6 C's of nursing - how care is given through relationships based on empathy, respect and dignity

## **Down**

**1.** An investigation or systematic review

**3.** Policies and procedures used to minimise the risk of spreading infections

**5.** Raising issues of concern

**6.** Who to contact if concerned for patient safety

**9.** A Trust value- being honest and having strong moral principles

**12.** Important communication tool

**13.** Permission given by an individual acknowledged as legally competent

**14.** Worn by an employee for protection against infectious materials

**17.** An unplanned event that results in no injuries or damages, but had the potential for such

**18.** One of the medication rights