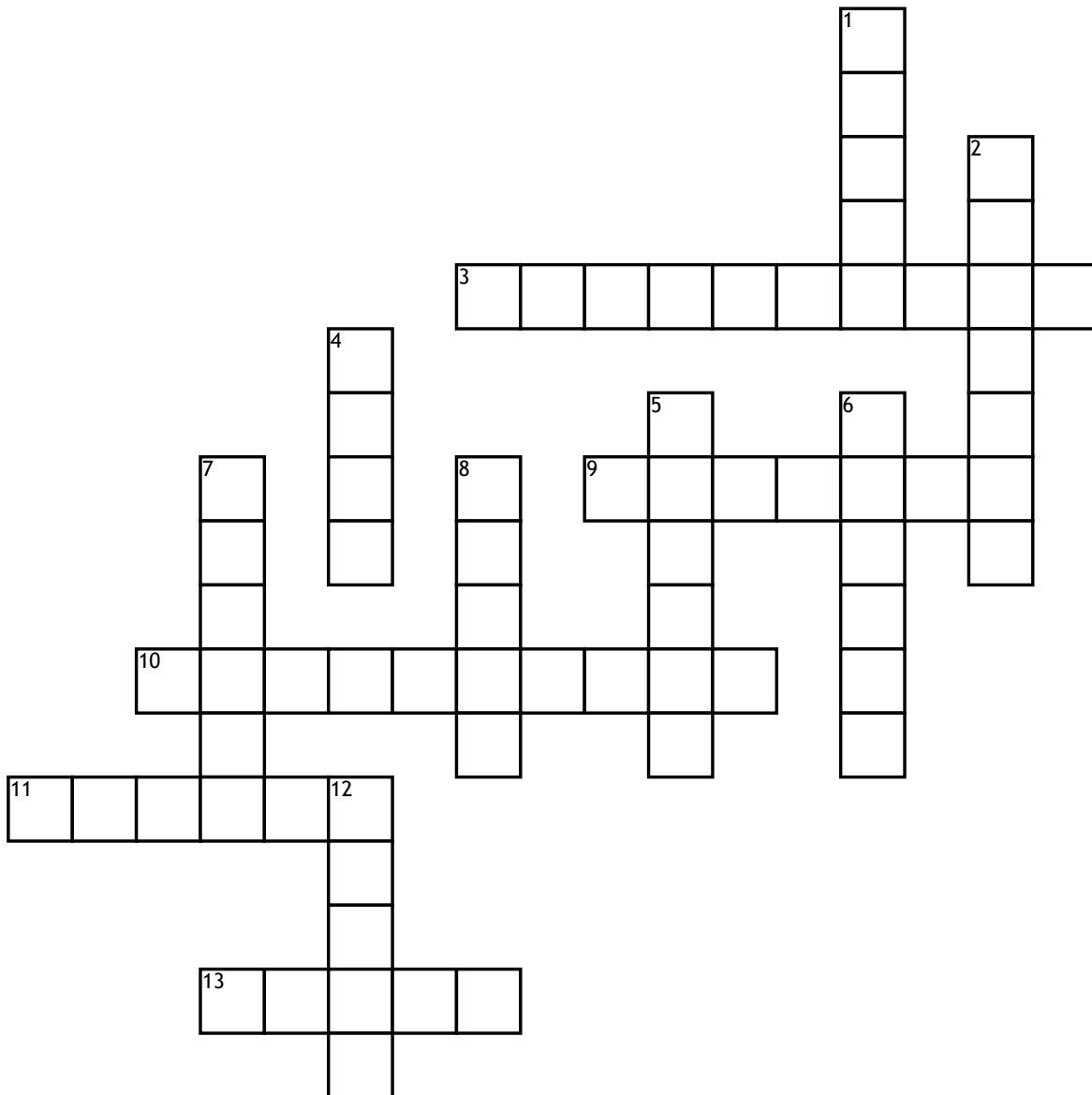


Name: _____

Date: _____

COMPLAINTS



Across

3. A PLACE WHERE A MEAL IS COOKED AND SERVED TO YOU

9. GOOD CUSTOMER

_____ IS VERY IMPORTANT

10. A STRONG WORD FOR NOT VERY NICE

11. A PLACE WHERE YOU GO TO WATCH A FILM

13. A WORD USED TO APOLOGISE

Down

1. THE OPPOSITE OF CONFUSING

2. THE PERSON IN CHARGE

4. STAYING

_____ GETS YOU RESULTS

5. WHEN YOU GET YOUR MONEY BACK

6. A STRONG WORD FOR NOT VERY CLEAN

7. NOT BEING RUDE

8. ANOTHER WORD FOR LOUD

12. THE OPPOSITE OF CALM