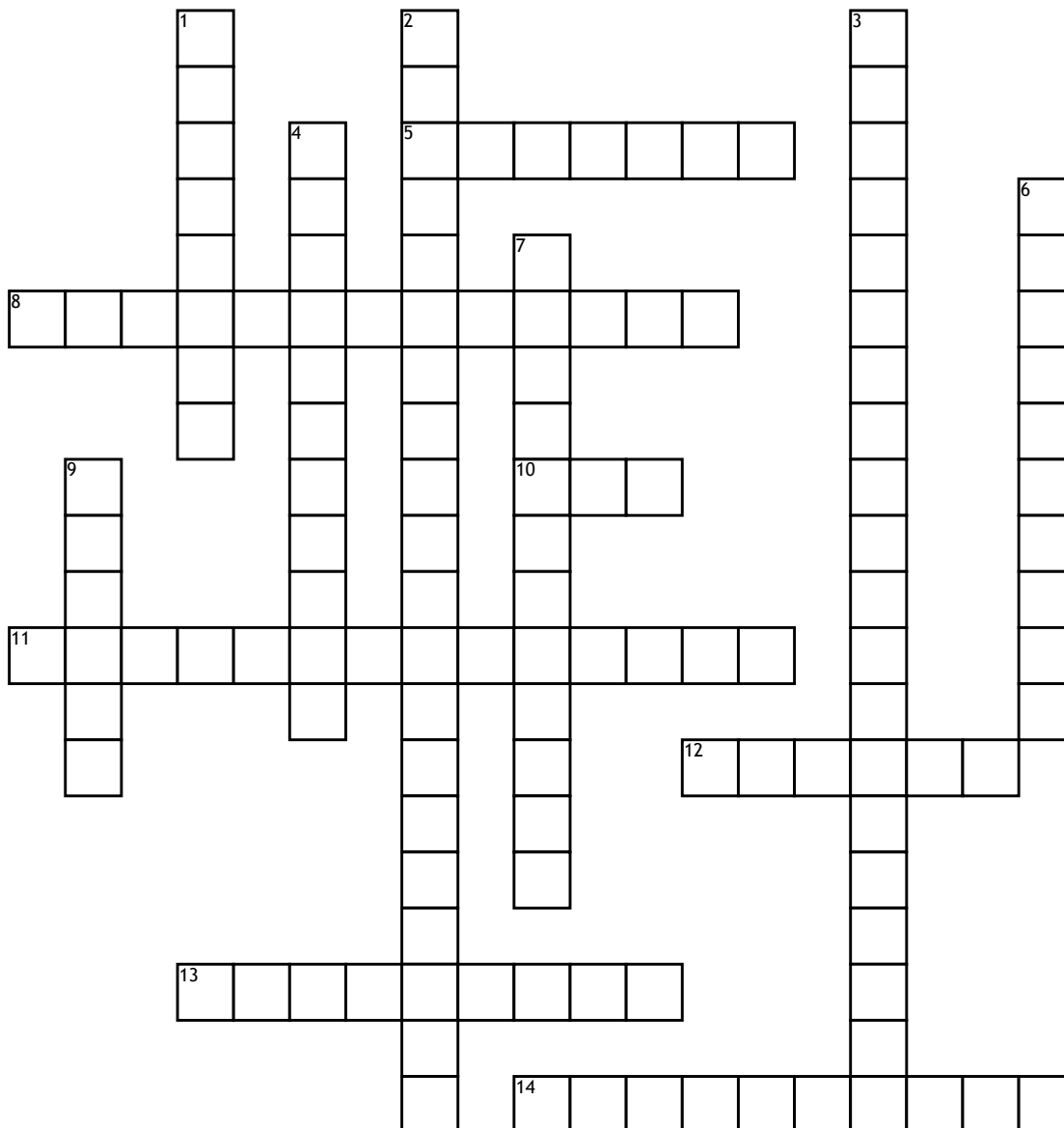


Business Studies Grade 12



Across

5. To put right a wrong or grievances
 8. Level of the respective sectors of the economy in which the SETA's operate
 10. A framework that classifies the levels of occupational qualifications
 11. Treating people differently and unfairly because of their race, gender, nationality ect
 12. Fairness and justice

13. Effecting a friendly resolution to a dispute between two parties by acting as a link between them
 14. An association of workers in a trade or craft that aims to protect their interests

Down

1. Serious disagreements
 2. Plans and training opportunities that businesses put in place to upskill employees
 3. An association of employers that aims to protect their interest
 4. Theoretical and practical training opportunities that can lead to a recognised occupational qualification
 6. Something that is illegal or not allowed
 7. All taxable compensation for work done
 9. Partial or complete refusal to work