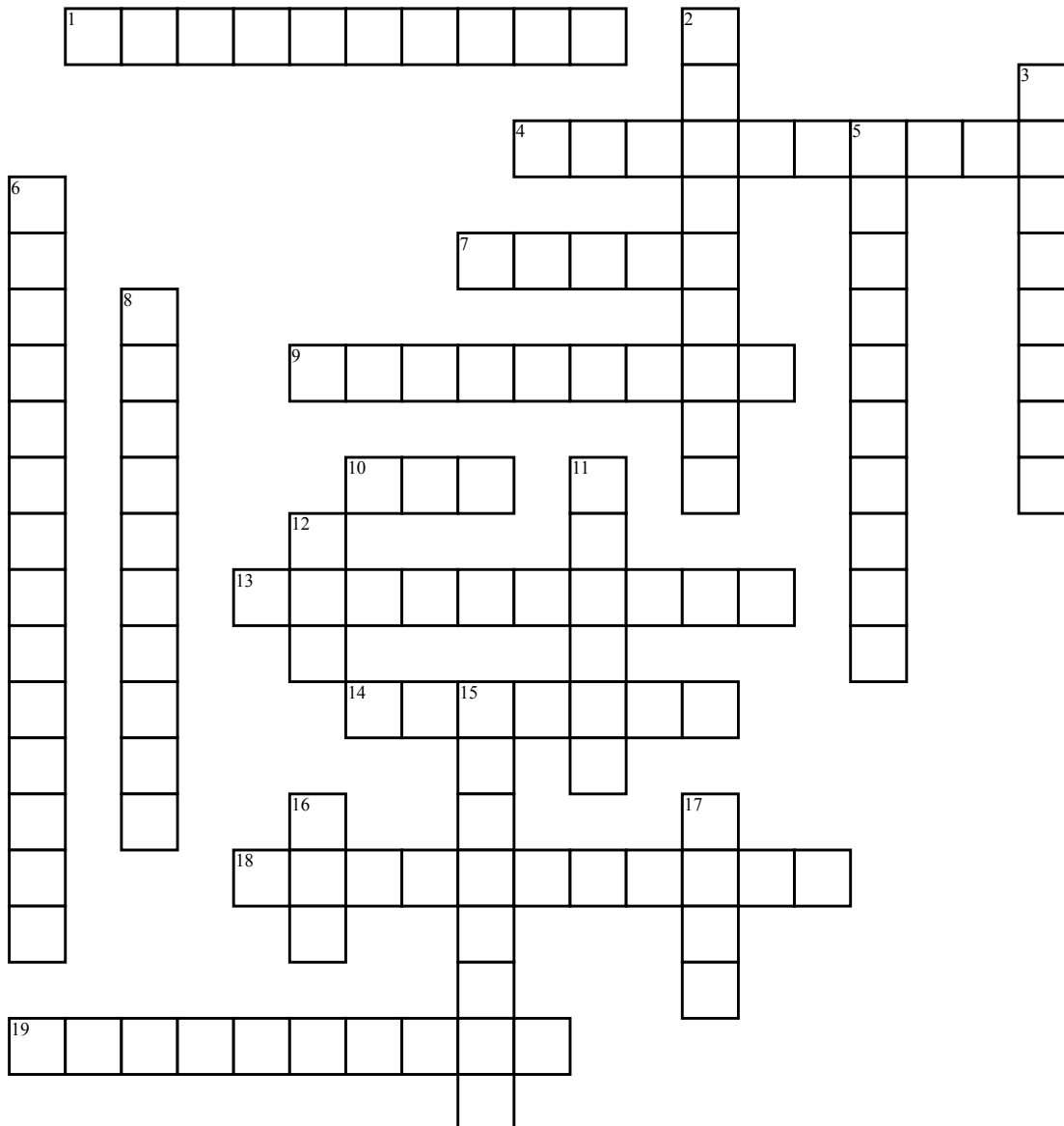


Business Management



Across

1. techniques used to motivate employees
 4. advantage-employee proficient skills
 7. ability to work well with other people
 9. flexible, focuses on creativity, innovation
 10. (acronym)often geared for larger organizations
 13. ability to think analytically about an organization

14. motivate, direct, influence people

18. monitor performance, compare, take corrective action

19. stresses importance of division

Down

2. job specific knowledge needed for a specialized field

3. setting goals,deciding how to achieve them

5. arrange tasks, people, resources to accomplish tasks

6. design that focuses on accountability, responsibility to execute strategies

8. the pursuit of organization's goals

11. combo of divisional, functional

12. (context) spoken, written words

15. model adapted by many countries

16. design that structures jobs

17. (context) situational cues