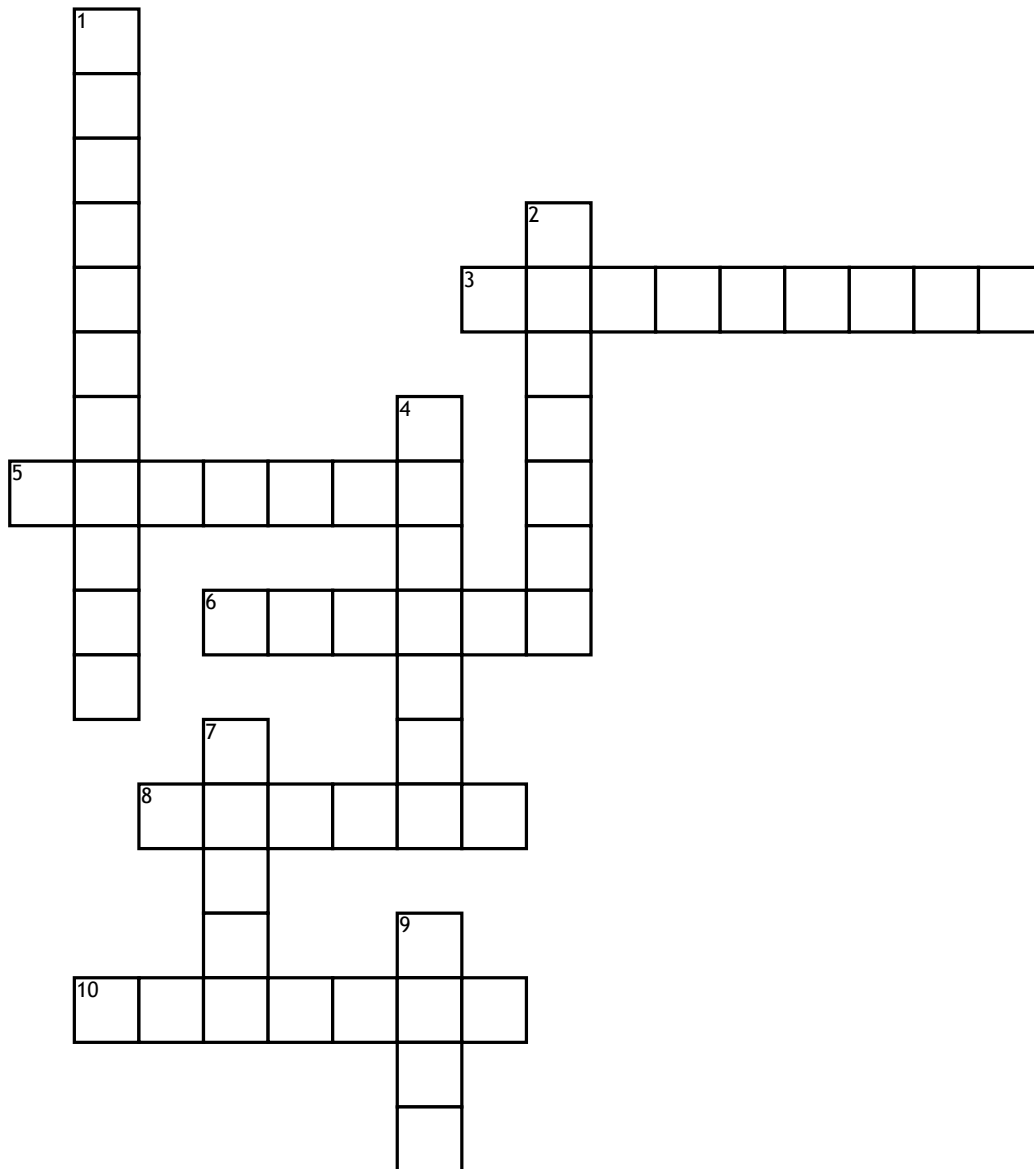


# Business Analysis Chapter 1



## Across

3. The activity of finding and fixing defects that lead to faults
5. .... management includes all activities that direct and control an organization with regard to quality
6. What causes an error?
8. What does an error lead to ?
10. Quality ..... involves various activities, including test activities, that support the achievement of appropriate levels of quality.

## Down

1. Each main group of activities is composed of .....activities
2. Which people should you let work close with system designers to make the system easy to understand and test it ?
4. ....testing involves the execution of the component being tested
7. There are..... test processes
9. The ..... causes of defects are the earliest actions or conditions that contributed to creating the defects.