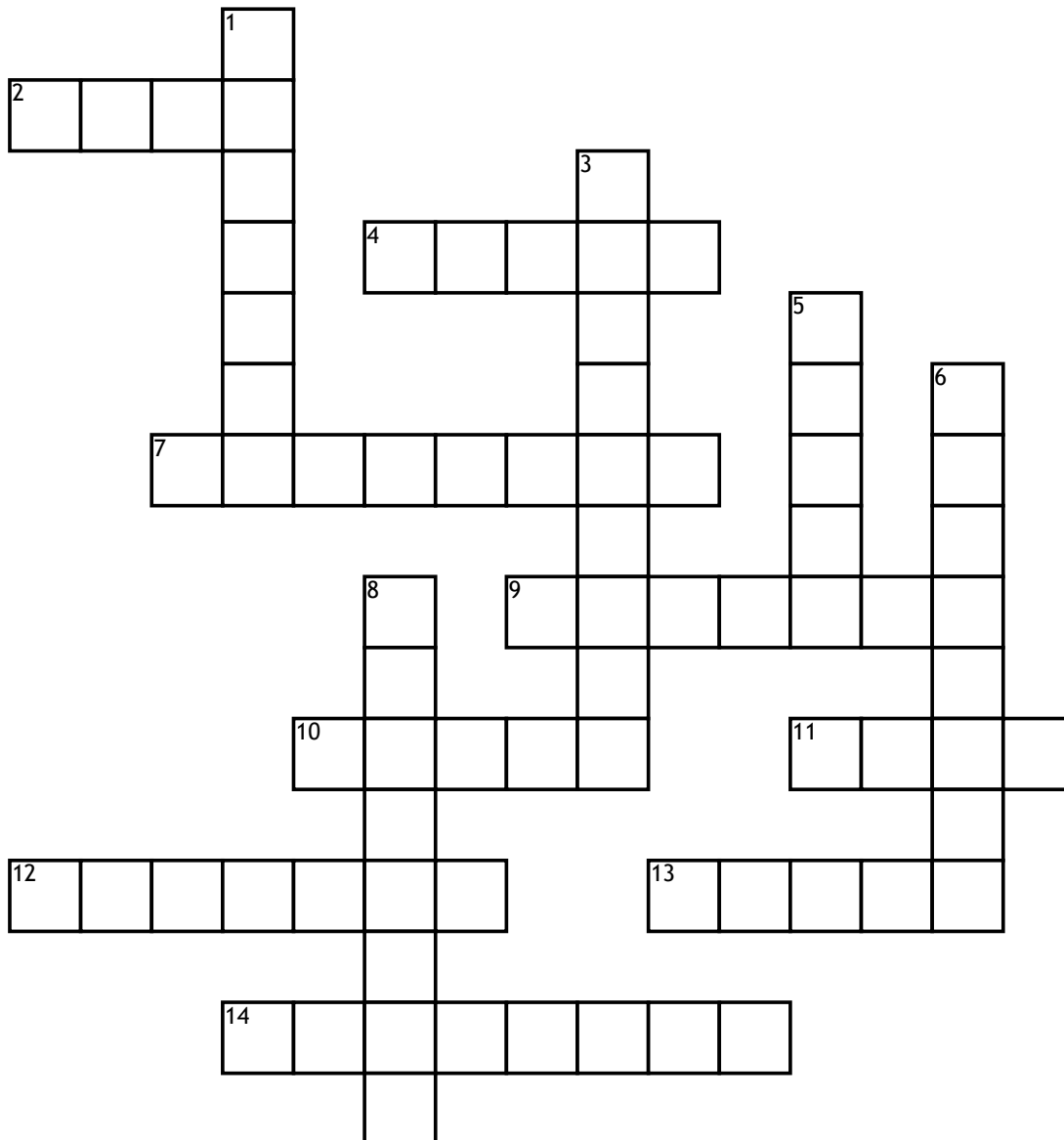


# Business Analysis



## Across

2. I am the industry standard for documenting processes
4. I'm a trigger in a process
7. What naming convention should be used for a use case
9. I am the most effective form of communication
10. This ability provides reassurance we are meeting the business needs

11. No clear winner without one of these

12. I describe functional requirements
13. Without this there's no hope
14. I describe the data of the system

## Down

1. I'm a kind of functional relationship for common activities

3. Which type of gateway describes 1 or more flows

5. I interact with the system
6. What groups together a number of activities for the same role on a process diagram
8. You've been to this shop but you've never bought anything